SRAP-Agent: Simulating and Optimizing Scarce Resource Allocation Policy with LLM-based Agent

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Abstract

Public scarce resource allocation plays a crucial role in economics as it directly influences the efficiency and equity in society. Traditional studies including theoretical model-based, empirical study-based and simulation-based methods encounter limitations due to the idealized assumption of complete information and individual rationality, as well as constraints posed by limited available data. In this work, we propose an innovative framework, SRAP-Agent (Simulating and Optimizing Scarce Resource Allocation Policy with LLM-based Agent), which integrates Large Language Models (LLMs) into economic simulations, aiming to bridge the gap between theoretical models and real-world dynamics. Using public housing allocation scenarios as a case study, we conduct extensive policy simulation experiments to verify the feasibility and effectiveness of the SRAP-Agent and employ the Policy Optimization Algorithm with certain optimization objectives. The source code can be found in https://github.com/ jijiarui-cather/SRAPAgent_Framework.

1 Introduction

Economics (Mankiw, 2011) delves into how to limit scarce resources to meet unlimited needs. A critical aspect of this field is the allocation of public scarce goods (Jr et al., 1977; Groves and Ledyard, 1974; BROCK, 1980), focusing on utilizing limited resources to improve economic efficiency and social welfare (Blümel et al., 1986). In the field of research on the allocation of public scarce resources, existing work can be primarily categorized into three main approaches: (1) theoretical modelbased methods (Hylland and Zeckhauser, 1979; Su and Zenios, 2004, 2005; Chen et al., 2018), which utilizes economic theories to develop models that can predict how resources should be allocated efficiently; (2) empirical study-based methods (Banerjee and Somanathan, 2007; Nold, 1992; Falkinger

et al., 2000) which analyze real-world data to uncover patterns, correlations, and the effects of various policies; (3) computational simulation-based methods (Holland and Miller, 1991; Zheng et al., 2022), which emulate economic environments to test economic hypotheses within simulated settings. However, empirical study-based methods often face challenges of data scarcity, establishing causality, and isolating variables in complex social systems. Meanwhile, theoretical model-based methods and computational simulation-based methods often rely on simplified assumptions, overlooking the complex interplay of rational and social behaviors in human decision-making.

Fortunately, the emergence of LLMs such as ChatGPT and GPT-4 (Anil et al., 2023; Touvron et al., 2023; Brown et al., 2020; OpenAI, 2023), has introduced a new potential in economic simulations. Acclaimed for their ability to mimic human-like behaviors (Li et al., 2023a; Park et al., 2022, 2023), LLMs demonstrate the potential to encapsulate the logic and patterns inherent in human cognition by pre-training on extensive web data (OpenAI, 2023). This breakthrough facilitates the incorporation of social consensus mechanisms into economic simulations, offering a comprehensive framework for evaluating the impact of resource allocation policies on both economic efficiency and social welfare.

In this work, we develop an LLM-based scarce resource allocation policy simulation agent, SRAP-Agent. It abstracts the resource allocation queues for policy execution, with LLM-based agents carefully designed for the simulation of participants' behaviors. Furthermore, we propose the genetic algorithm-based policy optimization algorithm (POA) to find optimal policies towards predefined targets. Through experiments in the context of public housing allocation, we validate the effectiveness of SRAP-Agent, which reveals several key insights: (1) The LLM-based agent can effectively

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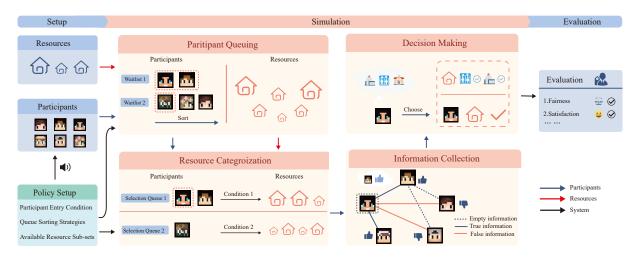


Figure 1: An illustration of the SRAP-Agent framework. The horn symbolizes the broadcasting process of policy information to participants.

simulate the emotion factor and strategic behaviors of humans. Compared to the GPT-4-driven agent, the simulated decision-making behavior of the GPT-3.5-driven agent is more similar to humans' behavior. (2) In scarce resource allocation, pivotal factors include the entry conditions of participants, the queuing method, and the categorization of resources. (3) POA can optimize policies towards a specific policy evaluation metric, and improve approximately 20% on this metric.

2 Related Work

Public Scarce Resources Allocation. The allocation of public scarce resources represents a crucial area of inquiry in the development of economic policy. A multitude of researchers (Hylland and Zeckhauser, 1979; Shapley and Scarf, 1974; Sönmez, 1999; Abdulkadiroğlu and Sönmez, 1999) conduct in-depth investigations into static matching models and propose Pareto efficient, individually rational, and strategy-proof simple mechanisms for various scenarios. Later, given the predominantly dynamic nature of practical scarce resource allocation, several studies (Sönmez and Ünver, 2011; Su and Zenios, 2004, 2005; Bloch and Cantala, 2017) begin to integrate dynamic properties into their models. The waitlist mechanism is widely adopted for allocating scarce resources. For instance, Chen et al. (2018) explore the waitlist mechanism in public housing allocation, Agarwal et al. (2021) design a waitlist for kidney organ allocation, which increased donor supply by 18.2% to enhance patient welfare; Lewis et al. (2000) develop a mechanism for managing waitlist for elective surgeries, improving the fairness of surgery opportunity distribution

among patients. We focus our research on the k-deferrals waitlist mechanism in (Chen et al., 2018).

Economic Policy Simulation. The predominant methodologies for simulating the implementation of economic policies include rule-driven and reinforcement learning-based simulations. Rule-driven approaches (Holland and Miller, 1991; Bonabeau, 2002; Farmer and Foley, 2009), involve modeling utility functions as agents, formulating various environmental rules, and observing the resultant global changes. Reinforcement learning-based simulations (Laurent et al., 2011; Claus and Boutilier, 1998; Zheng et al., 2022; Bansal et al., 2018; Jaderberg et al., 2019), involve modeling agents as either Markov Decision Processes (MDP) or Partially Observable Markov Decision Processes (POMDP), employing reinforcement learning methods to maximize the utility of each agent. However, both methods are heavily dependent on the assumption of individual rationality, often leading to predictions that diverge from real-world outcomes. While exploring the same problem, these methods presuppose that agents act rationally and calculate behavior by first optimizing equilibrium outcomes.

Our research introduces a novel approach by integrating social consensus derived from LLMs with the conventional concept of individual rationality to generate choices that reflect individual preferences. We optimize policy based on simulation results, providing a unique research perspective incomparable to existing methods.

LLM-based Agents. With the development of LLMs (OpenAI, 2023; Anil et al., 2023; Touvron et al., 2023), there has been an emerging focus on the exploration of LLMs-based agent architec-

tures and prompt designs (Kojima et al., 2022; Shinn et al., 2023; Wang et al., 2023c), aimed at augmenting the capabilities of LLM-based agents to perform more complex tasks. Alongside these developments, researchers are devoted to crafting realistic societal simulation environments (Li et al., 2023a; Park et al., 2022, 2023) that incorporate multiple agents, thereby providing a more dynamic and interconnected framework for agent interaction and behavior analysis. Following this, (Li et al., 2023b) makes a primary exploration of the effectiveness of LLMs-based agent simulation in macroeconomic policy. However, it remains unconfirmed whether the decision-making capabilities of LLMs align with those of actual humans in economic activities. Our investigation draws inspiration from the experimental findings of Dillion(Dillion et al., 2023), aiming to integrate social consensus with individual rationality within the economic policy simulation process.

3 SRAP-Agent

In this section, we present SRAP-Agent, a novel large language model (LLM) agent-based simulation framework designed for examining the impact of economic policies on public scarce resource allocation. SRAP-Agent aims to consider that human decision-making in economic contexts is not purely rational, but is influenced by a mix of rationality and emotion, leading to unpredictable outcomes.

The simulation of SRAP-Agent is divided into three phases as shown in Fig. 1: (1) Setup phase, involves the initialization of critical variables including the profiles of participants P, the information of available public scarce resources R, and the allocation policy π . (2) Simulation phase, dynamically simulates the allocation of resources R among participants P, adhering to the constraints and rules defined by the allocation policy π . (3) Evaluation phase, focuses on assessing the outcomes of the allocation process, employing various metrics such as fairness and participant satisfaction.

Next, we outline the formulation of the allocation policy π and the structure of participants P.

3.1 Allocation Policy

Public scarce resource allocation represents a significant challenge in economics, particularly in the context of public resources where the objectives of efficiency and equity frequently converge. In this work, we consider the queuing, pricing, and group-

ing mechanisms in SRAP-Agent. Formally, In the SRAP-Agent framework, we formalize a structure consisting of m distinct queues: $q_1, q_2, \ldots q_m$. Each queue is uniquely characterized by:

- (1) Participant entry conditions: to define the conditions under which individuals are eligible to enter a specific queue. Generally, the entry condition $E_{queue}(i)$ for the queue q_i typically encompasses various socioeconomic factors such as individual budget, average income, and other relevant personal information. In the context of budget-based criteria, the entry conditions for m queues are categorized into m distinct budget ranges, organizing from high to low budget. This allows the simulation to reflect diverse economic backgrounds and their access to resources.
- (2) Queue sorting strategies: to govern the prioritization of participants within each queue upon their entry, denoting as S_{queue} . We have incorporated two distinct sorting strategies: (a) first-infirst-out, of which participant order is set by arrival sequence. This method, prevalent in real scenarios, guarantees procedural fairness by chronologically allocating opportunities without regard to participants' characteristics. (b) priority for vulnerable groups, which is designed to address social equity by providing preferential access to vulnerable groups, positioning them at the forefront when entering the specific queue. Besides, SRAP-Agent also employs the widely-used waiting queue (Chen et al., 2018; Agarwal et al., 2021) mechanism. Each queue encompasses two components: the waiting queue and the selection queue. Participants initially enter the waiting queue. When a spot becomes available in the selection queue, the participant at the front of the waiting queue is transferred to the selection queue. The number of resources is denoted as |R|, then the capacity of the selection queue for accommodating participants is upperbounded by $c \cdot |R|$. In the selection queue, each participant can queue to choose up to k times; once their choices are exhausted, they return to the waiting queue. This mechanism diminishes the waiting time for participants by increasing the chances of participants staying in the selection queue.
- (3) Available resource sub-sets: These sub-sets represent the specific resources that participants in a given queue can access and choose from, denoting as $R_{queue}(i) \subseteq R$ for the q_i . The composition of these resource sub-sets is dictated by certain predefined conditions, primarily considering factors such as the price and quality of resources. Typ-

ically, the predefined conditions of the resources in a queue are matched with their corresponding entry conditions. This ensures that resources are categorized and allocated to participant groups in a manner that is congruent with their economic capacity. Hence, the allocation policy is defined as the following equation:

$$V(p_j) = \pi(p_j | E_{queue}, S_{queue}, R_{queue}, m), \quad (1)$$

where p_j represents the j-th participant in the list of participants $P=(p_1,p_2,\cdots,p_n)$, the function $V(p_j)$ is the available resource for the j-th participant under the policy. It enters the q_i when it satisfies the condition $E_{queue}(i)$. Its order in the queue is determined by S_{queue} . When it is his turn to select, the participant p_j can choose from the remaining resources in $R_{queue}(i)$, i.e., $V(p_j)$. In SRAP-Agent, the policymakers can set the resource policy according to their requirement, and the policy will be broadcast to all participants.

3.2 LLM Agent-based Participant Simulation

Recognizing the complexity of human decisionmaking, SRAP-Agent employs LLM-based agents to simulate participants' behaviors in the context of public scarce resource selection. This approach recognizes that human decision-making is not purely rational and often influenced by a range of factors. While it is impractical to simulate all aspects of human behavior, SRAP-Agent focuses on two most impactful behaviors: (1) Decision-making behavior. This aspect of the simulation addresses how participants evaluate and choose resources, factoring in elements like personal preferences, perceived value, and immediate needs. (2) Social behavior. Social dynamics also play a critical role in resource selection. This includes interactions with other participants, social norms, and external influences, which can affect how participants perceive and choose resources.

Agent Architecture SRAP-Agent leverages LLM-based agents to instantiate individual participants in the simulation. Each participant p_j is uniquely characterized by an initial profile including several key personal attributes such as economic status, income level, family background, and social network connections. To facilitate dynamic interaction and decision-making, each agent is equipped with a memory component m_j describing the participant's activity history. This memory serves as a critical reference point, enabling the

agent to make informed decisions based on past actions and interactions within the simulation environment. This design not only enhances the realism of the simulation but also allows for a more nuanced exploration of social dynamics and individual decision-making processes.

Social Behavior Simulation Human decision-making often involves the collection of information to make more informed choices. SRAP-Agent incorporates two primary social behaviors frequently employed by humans for information collection:

- (1) **Broadcasting**: This mechanism is akin to a conventional web blog. Participants in SRAP-Agent utilize this platform for both disseminating and acquiring information, mirroring the way individuals interact and gather information in real-world social networks.
- (2) **Private messaging**: In addition to broadcasting, participants can send private messages to their friends. This feature is critical for more direct and personalized communication, such as seeking assistance or sharing specific information about high-quality resources. In human society, communication is deeply influenced by psychological factors that shape the information being shared, resulting in asymmetrical information within social networks. To simulate the mental state of humans and the strategic interactions among different participants, we adopt a mechanism of memory assessment. We design the memory m_j of p_j to comprise two parts: (1) **Trustworthy memory** m_i^T that mainly includes information from reliable sources, such as policymakers; (2) Suspicious memory m_i^S that stores information from the social behaviors.

In the process of communication among participants, assume that p_j is interacting with p_k , and the received information from p_k will be stored in suspicious memory m_j^S firstly. Then, p_j measure the reliability of information from participant p_k from two aspects: i) assessing the nature of their relationship with p_k , encompassing factors like closeness and historical interactions, in conjunction with a moral appraisal of p_k ; ii) contrasting the received information against their trusted memory m_j^T . Following this evaluation, parts of the received information that are deemed reliable are integrated into the trustworthy memory m_j^T .

Through these mechanisms, SRAP-Agent effectively models the complex social dynamics of information gathering and sharing, allowing for a deeper understanding of human behavior in the context of

Algorithm 1 POA: Policy Optimization Algorithm

Require: Historical policies Π_h , predictor \widetilde{f} , running iterations M

Ensure: Optimized policy π^*

- 1: Randomly generate policies Π_r .
- 2: Initialize policy pool Π with Π_h and Π_r .
- 3: **for** i = 1 to M **do**
- 4: Calculate the fitness $\widetilde{f}(\pi)$ of π in Π .
- 5: Use the tournament selection (Miller et al., 1995) to select policies Π_s in Π based on fitness.
- 6: Combine pairs in Π_s to produce Π_c .
- 7: Apply mutation to the Π_c to obtain Π_m .
- 8: Replace Π_s with Π_m to update Π .
- 9: end for
- 10: Obtain the optimized policy by \widetilde{f} :

$$v_{\pi^*} = \underset{v_{\pi}}{\operatorname{arg\,max}} \widetilde{f}\left(v_{\pi}\right), \pi \in \Pi$$

11: Decode v_{π^*} to obtain the optimized policy π^* .

public scarce resource allocation.

Decision-Making Behavior Simulation The simulation of the decision-making processes in SRAP-Agent can be formulated by:

$$R_j^* = D(p_j, V(p_j)),$$
 (2)

where the function $D(p_j,V(p_j))$ indicates the process that p_j selects the desired resource from his visible resource pool. $R_j^*=\emptyset$ means participant p_j quit the decision procedure when there's no desired resource.

4 POA: Policy Optimization Algorithm

We propose a policy optimization algorithm (POA) based on the genetic algorithm (Lambora et al., 2019) to find more reasonable policies. The set of policies proposed by the policymaker is $\pi \in \Pi$, and f is the policy evaluation metric, then the optimal policy is $\pi^* = \arg\max_{\pi \in \Pi} f(\pi)$. Generally,

f takes into account L different kinds of policy evaluation metrics $(f_j(\pi), j \in [L])$, which can be categorized into societal satisfaction and societal fairness metrics. We pre-set the weights w_j to alter the optimization objective of POA, the specific calculation formula of f is as follows:

$$f(\pi) = \sum_{j=1}^{n} w_j \cdot f_j(\pi), \pi \in \Pi_h.$$
 (3)

Due to the excessive number of policies that need to be searched, the time required to obtain policy evaluation results with SRAP-Agent may be excessively long. So we use the $v_\pi, f(\pi)$ dataset to train a *predictor* \widetilde{f} for the estimation of the policy evaluation result: $f(\pi) = \widetilde{f}(v_\pi)$. POA then performs M iterations to find more rational policy parameters. The specific steps of POA are listed in Algorithm.1.

5 Experiment

We select the public housing allocation scenario as a typical case to validate the simulation effectiveness of SRAP-Agent. We conduct experiments in three steps: 1. We conduct the Turing test to ensure that, SRAP-Agent can effectively simulate the policy execution process of various policies proposed by the policymaker. 2. Based on the simulation results obtained from the SRAP-Agent, we analyze the impact of various policy parameters on the allocation of public scarce resources. 3. Subsequently, we employ the POA algorithm to find the optimal policy in pursuit of specific optimization objectives.

5.1 Evaluation Metrics

In our research, we adhere to the commonly used metrics for public scarce resources allocation (Vermunt and Törnblom, 1996; Wang et al., 2023b), employing two major categories of policy evaluation metrics:

Societal Satisfaction Metrics. We use three metrics to evaluate societal satisfaction: (1) Avg r^{size} : representing the average per-capita living area size of house resources for all participants; (2) Avg WT: Average waiting time for each participant; (3) SW: the social welfare, quantifying the cumulative satisfaction of all participants.

Societal Fairness Metrics. In addition, we employ four metrics to evaluate societal fairness: (1) Var r^{size} : denoting the variance in per capita living area size among participants; (2) Rop: indicating the number of inverse order pairs in house allocation results; (3) co-Gini: the Gini coefficient (Wang et al., 2023b) calculated on house allocation result. We use F(V, NV) to reflect the SW gap between the vulnerable (V) and non-vulnerable group (NV) of participants. The calculation equations are listed in Appendix C.2.

5.2 Turing Test

To assess the simulation capabilities of LLMs, the Turing test (Turing, 2009) is a commonly employed

Table 1: Turing test for responses from GPT-3.5 and GPT-4. *means statistically significant with p < 0.05.

	GPT-3.5	GPT-4
Human > Robot	26.6%	20.6%*
Human = Robot	36.3%	21.1%*
Human < Robot	30.2%	49.1%*
None	7.0%	9.3%*

and effective metric (Ng et al., 2024; Jones and Bergen, 2023; Jannai et al., 2023). Given that SRAP-Agent is built on human behavior simulation through LLM-based agents, we design a Turing test (Turing, 1950) to validate the system's capability to realistically simulate the policy execution process. We utilize GPT-3.5 and GPT-4 (OpenAI, 2023) to build agents. Subsequently, we recruit a different group of human annotators to make paired comparisons of rationality for LLM responses and human responses. They choose one of these rationality labels: (1) human response is more rational than LLM (Human > Robot) (2) human response is less rational than LLM (Human < Robot) (3) both responses are rational (Human = Robot) (4) neither is rational (None).

Result Analysis Table 1 shows the comparison of the rationality of responses for GPT-3.5, GPT4, and humans. We can see that: (1) The comparison between human responses and those from GPT-3.5 indicates a majority view that humans and agents perform similarly in rationality, with nearly equal proportions of judging human superiority (Human > Robot) and inferiority (Human < Robot) to robotic responses. This suggests a parity in rational decision-making capabilities between humans and GPT-3.5, albeit with a marginal preference for the latter. (2) In contrast, responses involving GPT-4 significantly outperform human counterparts in terms of rationality, as evidenced by a higher incidence of Human < Robotcompared to Human > Robot. This discrepancy underscores GPT-4's ability to generate more strategic decisions, such as changing plans and waiting for future opportunities (see the case study in Appendix D). Specifically, GPT-4 demonstrates proficiency in proposing adaptive solutions and exploiting policy nuances to gain strategic advantages, a sophistication not commonly found in human or GPT-3.5 responses, which tend to focus on immediate factors like budget constraints and personal

preferences. The findings suggest that GPT-3.5 aligns closely with the decision-making processes of the average individual in public scarce resource allocation. Consequently, we adopt the GPT-3.5-turbo-0301 model as our backbone LLM.

5.3 Simulation-based Policy Analysis

In the ablation experiments for the policy, we conduct comparison experiments on each policy parameter in Equation 1. We conduct experiments on two policy factors: (1) resource and participant grouping: combinations of different E_{queue} and R_{queue} ; (2) different queue sorting strategies. We also simulate the phenomenon of allocation conflict in the real-world, with detailed information in the Appendix. F.4.

Resource and Participant Grouping We compare the policies formed by combinations of different E_{queue} and R_{queue} . In E_{queue} , participants primarily enter queues in three ways: based on budget (p^{budget}) , based on number of family members (p^{family}) , and based on self-selected queue (p^{select}) . Corresponding to the entry conditions for participants, there are three methods of categorizing resource sub-sets: based on rental costs (r^{rent}) , based on house size (r^{size}) , and based on random categorization (r^{random}). Table 2 shows the performance of different policy combinations of E_{queue} and R_{queue} across various policy evaluation metrics. We can observe that: (1) For E_{queue} , an entry condition based on p^{select} achieves the highest SW, Avg WT, and Avg r^{size} . This indicates that granting agents greater autonomy can significantly enhance societal satisfaction. An entry condition based on the p^{family} performs well on satisfaction and fairness metrics and exhibits stable performance across different R_{queue} . (2) For R_{aueue} , resource-subsets based on r^{random} perform the worst, which aligns with our hypothesis: it necessitates the use of an allocation policy to adjust the distribution between participants and resources to ensure a fair and rational allocation. Resource subsets based on r^{size} and based on r^{rent} categorization perform similarly across various metrics, likely due to a linear positive correlation between house size and rental costs.

Queue Sorting Strategies Regarding queue sorting policy S_{queue} . Firstly, we compare two sorting methods: whether to give priority to vulnerable groups or not (FIFO). We adopt two methods of designating vulnerable groups based on rent bud-

Table 2: Comparison experiments on different combinations of entry condition and resource sub-sets.

E_{queue}	R_{queue}	$ullet$ Avg $r^{size} \uparrow$	Satisfaction Avg $WT \downarrow$	$SW\uparrow$	\mid Var $r^{size} \downarrow$	Fairness Rop↓	co-Gini↓
p^{select}	$r^{random} \ r^{rent} \ r^{size}$	$egin{array}{c} 2.5_{\pm 0.8} \ 7.1_{\pm 0.1} \ 13.8_{\pm 0.4} \ \end{array}$	$6.1_{\pm 0.3}$ $4.8_{\pm 0.0}$ $3.1_{\pm 0.5}$	$83.8_{\pm 32.0}$ $244.6_{\pm 3.4}$ 419.9 _{±0.3}	$\begin{array}{ c c c c } \hline \textbf{55.7}_{\pm 18.6} \\ \textbf{141.4}_{\pm 3.2} \\ \hline 229.1_{\pm 22.8} \\ \hline \end{array}$		$0.9_{\pm 0.0} \ 0.7_{\pm 0.0} \ extbf{0.5}_{\pm 0.0}$
p^{family}	$r^{random} \ r^{rent} \ r^{size}$	$10.8_{\pm 0.1}$ $11.5_{\pm 0.0}$ $11.7_{\pm 0.3}$	$4.6_{\pm 0.0}$ $3.6_{\pm 0.0}$ $3.8_{\pm 0.1}$	$313.1_{\pm 5.7}$ $410.0_{\pm 3.3}$ $410.4_{\pm 2.8}$	$226.7_{\pm 8.1}$ $159.3_{\pm 0.5}$ $159.9_{\pm 9.4}$	$366.5_{\pm 19.5}$ $251.5_{\pm 1.5}$ $254.5_{\pm 23.5}$	$0.6_{\pm 0.0}$ $0.5_{\pm 0.0}$ $0.5_{\pm 0.0}$
p^{rent}	$r^{random} \ r^{rent} \ r^{size}$	$10.0_{\pm 0.0}$ $11.3_{\pm 0.2}$ $12.0_{\pm 0.2}$	$4.4_{\pm 0.1}$ $3.9_{\pm 0.0}$ $3.9_{\pm 0.1}$	$313.2_{\pm 11.2}$ $402.7_{\pm 1.4}$ $389.8_{\pm 0.8}$	$ \begin{vmatrix} 185.3_{\pm 15.6} \\ 163.7_{\pm 7.4} \\ 195.1_{\pm 9.0} \end{vmatrix} $	$300.0_{\pm 10.0} \\ 246.5_{\pm 4.5} \\ 276.0_{\pm 31.0}$	$0.6_{\pm 0.0}$ $0.5_{\pm 0.0}$ $0.5_{\pm 0.0}$

Table 3: Comparison of optimized policies π^* against π_{KM} on policy evaluation metrics.

π	m	E_{queue}	S_{qv}	ieue		R_{queue}		Satisfaction			Fairness	
			Sort	k	c		Avg $r^{size} \uparrow$	Avg $WT\downarrow$	$SW\uparrow$	$ \text{Var } r^{size} \downarrow $	$Rop\downarrow$	co-Gini
π_s^*	3	p^{select}	FIFO	4	4	r^{size}	16.3 _{±0.5}	$1.9_{\pm 0.0}$	427.6 _{±12.7}	202.3 _{±12.9}	221.5 _{±19.5}	0.4 _{±0.0}
π_f^*	3	p^{select}	VFA	3	3	r^{size}	16.2 $_{\pm 0.4}$	$1.9_{\pm 0.0}$	425.1 $_{\pm 11.9}$	$202.6_{\pm 6.6}$	193.5 $_{\pm 32.5}$	$0.4_{\pm 0.0}$
π_{KM}	-	-	-	-	-	-	16.0	-	485.9	275.7	511	0.46
π_S	1	p^{random}	FIFO	-	3	r^{random}	$14.70_{\pm 0.63}$	$1.89_{\pm 0.63}$	$420.1_{\pm 1.9}$	$202.5_{\pm 17.1}$	$223_{\pm 0.5}$	$0.4_{\pm 0.0}$
π_B	3	p^{select}	FIFO	-	2	r^{size}	$15.36_{\pm0.05}$	$1.56_{\pm0.1}$	$409.1_{\pm 2.4}$		$414.5_{\pm 0.5}$	$0.5_{\pm 0.0}$
π_H	1	p^{random}	VFR	2	3	r^{random}	$11.61_{\pm 0.38}$		$392.1_{\pm 19.6}$		$275_{\pm 0.00}$	$0.5_{\pm0.0}$

get: sort all participants at first (VFA) and sort the participants in each round (VFR), with the bottom 20% designated as vulnerable groups. As shown in Fig. 2a, prioritizing vulnerable groups can reduce the satisfaction gap between vulnerable and non-vulnerable groups ($\Delta F(W,G)>0$), as compared to the FIFO method. No marked superiority is evident between the VFA and VFR methods, which are influenced by the stochastic nature of participant arrival patterns.

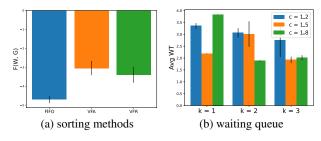


Figure 2: Comparison of queue sorting methods.

Secondly, we compare the impact of the k and c parameters in the waitlist mechanism. This mechanism is primarily designed to diminish the waiting time for participants by increasing the chances of participants staying in the selection queue. As illustrated in Fig. 2b, increases in k and the c for the k-waitlist effectively reduce Avg WT, corroborat-

ing our initial expectation.

5.4 Finding the Optimal Allocation Policy

To evaluate the effectiveness of POA for policy parameter optimization, we select the following baseline policies: (1) On the single SW metric, a solvable optimal policy exists in the expected sense. We use the Bipartite Graph Matching algorithm, specifically the Kuhn-Munkres algorithm (Zhu et al., 2016) to find this policy π_{KM} . (2) Additionally, we select three policies of scarce resource allocation from real human societies (π_S , π_B , π_H ; detailed information is listed in Appendix. G.2).

Result Analysis POA separately optimizes policies against two pre-set optimization objectives: the optimized policy π_s^* prefers societal satisfaction, and the optimized policy π_f^* prefers societal fairness. The metric weights pre-set for optimizing these two objectives are delineated in Table 15. Fig. 4 demonstrates the progression of the policy optimized by POA in terms of the policy evaluation metric $f(\pi)$, as the number of iterations increases. The POA algorithm can generate robust policies after several iterations, and $f(\pi)$ improves by 20% after 50 iterations.

Results of evaluation metrics for optimized policies are listed in Table 3. (1) For real-world poli-

Personality

Max is a mysterious and secretive person. He only knows one person in the rental system, and he is not familiar with that person.

Broadcasting Plan for Deception:

Max's psychology: For now, I don't want to publish information honestly online. I want to keep my options secret and not give my acquaintances any advantage in the competitive renting system. My current plan is to selectively publish information online ...lead my acquaintances to focus on these communities, giving I a better chance to secure a house.

Broadcasting Content for Deception:

Max: I have heard that **community 2 is a great community to live** in...Some of my acquaintances have already chosen houses in this community and they are very satisfied with their choices.

(a) Max's deceptive plan for broadcasting information.

Personality:

Sarah is an **intelligent and analytical** person, who always seeking knowledge. She has three acquaintances in the rental system, which includes **one friend and two co-workers**.

Broadcasting Plan for Cooperation:

Sarah's s psychology: For now, I want to publish information honestly online.

By sharing the current situation of the renting system, I can gather more insights and recommendations from others ... This can help I increase my chances of finding a suitable house for my family..., I will ask for recommendations from others who may have information about available.

Broadcasting Content for Cooperation:

Sarah: Community 1 is a vibrant and family-friendly community...If anyone has any information about available houses in community 1, I would very appreciate your insights.

(b) Sarah's plan for requesting help from her friends.

Figure 3: Deceptive behavior and cooperation behavior. Max's conservative personality and lack of trustworthy acquaintances lead him to conceal his true intentions when sharing information. In contrast, Sarah seeks advice on choosing a house from her friends and openly shares her housing preferences.

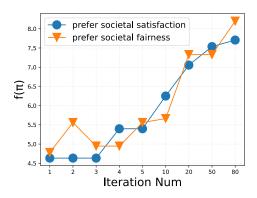


Figure 4: The average $f(\pi)$ for optimized policies with respect to the iteration number.

cies: π_H prioritizes societal fairness while π_B prioritizes societal satisfaction. π_S performs the best in achieving a balance in societal fairness and satisfaction metrics. (2) Compared with the existing real-world policies, π_s^* enhances the SW metric by 1.8%, π_f^* enhances the societal fairness metric by 13.2%. (3) Although π_{KM} surpasses π^* in the SW metric. However, π_{KM} exhibits an imbalanced emphasis on dominant groups of participants. This is reflected by poor performance in societal fairness metrics, with Rop reaching 511. POA considers a diverse combination of metrics during policy optimization, thus enabling the equilibrium of all evaluation metrics while optimizing the target.

5.5 Case Study

SRAP-Agent simulates the cognitive, socioaffective, and emotional factors of participants to simulate human interaction. We find two predominant types of communication patterns emerge: deceptive behavior and cooperation behavior.

Deceptive Behavior Fig. 3a illustrates a case where deceptive behavior occurs. In the figure, Max is a conservative individual with a limited number of trustworthy friends and opts to conceal the true information when broadcasting. Rather than disclosing his actual preferences, he accentuates the positive aspects of uninterested resources to enhance his chances of securing his interested choice. Such behaviors effectively emulate the formation of misinformation in policy execution.

Cooperation Behavior In contrast to deceptive behaviors, cooperation behaviors also exist and constitute the majority. As shown in Fig. 3b, Sarah is a relatively astute person, who has two colleagues and a friend. She chooses to honestly post her needs and expresses her desire for a family-friendly house by broadcasting. It is observable that Sarah modifies her socialization strategies by assessing relationships, thereby maximizing expected benefits through cooperation. Traditional economic simulation models often overlook the complexities of emotional factors. In contrast, SRAP-Agent incorporates these dynamics, resulting in more accurate and realistic policy simulation outcomes.

6 Conclusion

In this paper, we introduce a novel SRAP-Agent framework to accurately simulate the policy execution process in public scarce resources allocation. The framework establishes resource allocation queues to regulate the organization and prioritization of participants and resources. We employ LLM-based agents to accurately mimic human decision-making processes, which are influenced by a mix of rationality and emotional factors. To facilitate efficient policy optimization, we propose the POA algorithm based on genetic algorithms. Finally, we validate the framework's authenticity and effectiveness through experiments in the context of public housing allocation. The progress in AI technologies significantly reduces costs in the simulation of economic policies, and SRAP-Agent represents a promising step forward in this field.

Limitations

This paper acknowledges several limitations that future research could address:

LLMs in SRAP-Agent is not customized for policy execution simulation. This work doesn't include training or fine-tuning the LLMs for specific tasks. Instead, we construct an LLM-based agent through specially designed prompts and modular designs. This approach may result in variability in the performance of SRAP-Agent across different LLMs, leading to potentially non-robust outcomes.

The limitation of policy evaluation metrics. We acknowledge the limitations of manually defined policy evaluation metrics. Conducting societal simulation experiments could provide more reliable and comprehensive assessments of policy simulation outcomes. However, due to the vast number and scale of policies, we cannot afford the significant manpower and time costs. According to recent studies (Li et al., 2023a), we believe that utilizing LLMs for policy evaluation is a reasonable and efficient choice.

Ethics Statement

This work fully complies with the ACL Ethics Policy. We declare that there are no ethical issues in this paper, to the best of our knowledge.

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A Allocation Policy

In our experiment, the public scarce resources are specified as houses and the participants are specified as tenants. We construct m queues in SRAP-Agent. Each queue q_i is uniquely characterized by $E_{queue}(i)$, S_{queue} and $R_{queue}(i)$.

Participant entry conditions Each participant p_j is assigned to a queue q_i when satisfying entry conditions $E_{queue}(i)$. Participants can only choose from houses within their queue. The specified entry conditions for participants include: (1) based on the rent budget of participant (p^{rent}) : participants are sorted based on their rental budget and divided into m queues in a pre-defined proportion, with $m \in [1, 5]$ in experiments. (2) based on the number of family members (p^{family}) : similar to p^{rent} grouping, participants are sorted by the number of their family members. (3) based on self-selection of the queue (p^{select}) : participants are provided with basic information about the queues, and they need to choose one queue from them.

To regulate the entry velocity of resources and participants into queues, we configure the maximum entry number of participants $Batch_{num}^{P}$, the maximum entry number of resources $Batch_{num}^{R}$ for resources.

Queue sorting strategies In the *priority for vul-nerable groups* sorting strategy, we adopt two methodologies of designating vulnerable groups. We either sort all participants at first or sort the participants in each round based on the per capita rental budget, the bottom 20% in terms of per capita rental budget are designated as vulnerable groups. Vulnerable groups are prioritized at the beginning of each queuing.

Available resource sub-sets To ensure a uniform distribution of participants and housing resources, while maximizing the choice space for participants, we offer various ways for resource categorization. Following the entry conditions of participants, the resource sub-sets allocated to q_i are defined by: (1) based on house size (r^{size}) : houses are sorted by their rental area size and allocated into m queues. The division is carried out in proportion to the number of participants in different queues. (2) based on house rent (r^{rent}) : similar to r^{size} , houses are sorted by rent. (3) based on randomly distribution of houses (r^{random}) : houses are randomly divided into m groups.

B LLM Agent-based Participant Simulation

B.1 Agent Architecture

In the initialization phase of an LLM-based agent, profiling typically serves as the foundational stage for constructing the agent, which determines the preferences, personalities, and behavior patterns of different participants. Similar to the methodology employed in (Park et al., 2023; Qian et al., 2023), we use personalized profile files r_i to build p_i , which mainly encompass attributes such as age, familial connections, etc. r_i serves as foundational seed memory for the agent. To optimize operational efficiency, we impose a set of predefined constraints to automatically generate agent profiles using LLM, akin to the approach described in RecAgent (Wang et al., 2023a).

B.2 Social Behavior Simulation

To simulate the social behaviors of humans, we incorporate two primary social behaviors for information collection: broadcasting and private messaging.

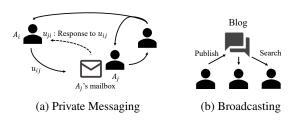


Figure 5: The overall schematic diagram of two communication modes. The direction-ed arrow carries the message u_{ij} from p_i to p_j 's mailbox. The blog represents the chatting platform.

- (1) **Broadcasting** functions similarly to a web-based blog within the social network, facilitating global discussions (as shown in Fig. 5b). Various discussion topics related to different projects are pre-set within the blog. Each participant, when attempting to post, selects one of these topics for information dissemination. The utterance u_{iB} that each p_i broadcasts online, collectively form the chatting platform $blog = \{u_{iB}\}, i \in 1, \dots, n$.
- (2) **Private messaging** refers to interactions taking place within the social network of p_i . SRAP-Agent offers two variants of private messaging between agents: *serial* and *parallel communication*. The *serial communication* approach facilitates a sequential exchange of messages, while the *parallel*

communication enables simultaneous messaging, thereby enhancing efficiency. In private messaging, p_i can freely send message u_{ij} to the mailbox p_j and wait for the response u_{ji} , as shown in Fig. 5a.

Memory Architecture We employ a memory component m_i to record p_i 's action histories, so as to enable dynamic interaction and decision-making. We employ a combination of memory assessment and memory reflection mechanisms.

- (1) **Memory assessment** is conducted only when participants engage in interactions within the communication module. When conducting memory assessment, p_i acts as an evaluator. p_i receives a message u_i , then he extracts the trustworthy information u_i^T from u_i . Participants use the COT (Wei et al., 2022) method to generate content. u_i^T is then used to update the p_i 's trusted memory by adding it to m_i^T . In the case of private messaging communication mode, p_i receives message u_{ji} from p_i , and he intends to respond. Initially, p_i contemplates his relationship s_{ij}^R with p_j , and considers moral evaluation s_{ij}^E of p_j . Subsequently, p_i compares m_i^S with his trustworthy memory m_i^T , to extract trustworthy information \boldsymbol{u}_{ji}^{T} and suspicious information u_{ji}^S in communication history with p_j . In the other case, p_i receives a message u_{Bi} from the blog B. p_i similarly compares m_i^S with his trustworthy memory m_i^T , extracting trustworthy information u_{Bi}^T and suspicious information u_{Bi}^S .
- (2) **Memory reflection** is implied based on summarization. We employ a combination of short-term memory bank and long-term memory bank to formulate m_i of p_i , as documented in (Park et al., 2023). When incorporating information into the m_i , the information is initially deposited into the short-term memory bank. If the size of the short-term memory bank exceeds a predefined threshold, the short-term memory bank is summarized into a more concise format and subsequently stored in the long-term memory bank.

Before p_i takes action, it is essential to extract the most relevant memories to guide its behavior. We have predefined specific memory categories for each action, as outlined in Table 4. When retrieving memory, we prioritize selecting the five most recent short-term memories along with the most recently acquired long-term memory. For actions in the decision module, p_i only resorts to the trustworthy memory m_i^T . While for actions in the social module, p_i retrieves various categories of memories.

Table 4: Memory categories retrieved for each action of p_i .

Action	m_i
Decision Making	m_i^T
Broadcasting	m_i^T , u_{iB}^T
Private Messaging	$s_{ij}^{R}, \ s_{ij}^{E}, \ m_{i}^{T}, \ u_{ij}^{T}, \ u_{ij}^{S},$

Utterance Generation To align the listener's actions with the speaker's expectations, speaker p_i articulates an utterance u_{ij} to influence the mental state of listener p_i . To simulate the mental state of participants during social interactions, p_i devise a communication plan u_{ij}^{plan} before generating utterances. u_{ij}^{plan} primarily consists of p_i 's plan to speak, whether they intend to tell the truth, whether they want to trust the listener p_i or not, and their purpose of speaking. Furthermore, p_i evaluates the relationship with p_j , acknowledging p_j as a friend, colleague, stranger, etc. The primary goal set for all participants is maximizing their likelihood of selecting desired resources. For reference, the most relevant memories m_i are retrieved for the ongoing social interaction. Description of the competitiveness in resource allocation E_d is also broadcasted to p_i . Additionally, we extract the most recent chatting utterance histories involving both p_i and p_j , denoted as U_{ij}^H . At this point, we require p_i to generate utterance using the REACT (Yao et al., 2022) method. So the utterance generation function φ for p_i speaking u_{ij} to p_j can be formulated as:

$$u_{ij} = \varphi\left(p_i \mid U_{ij}^H, m_i, E_d, u_{ij}^{plan}\right). \tag{4}$$

The specific communication process is outlined in Table 5.

B.3 Decision-Making Behavior Simulation

According to equation 2, p_j undergoes function D to choose resource from resource sub-set $V(p_j)$. Within the framework, the process of D involves four distinct stages: (1) choosing the community of houses; (2) choosing the house type for certain house attributes, which mainly include orientation, living area size, rent, etc; (3) choosing the desired house. Following the house selection process, the system simulates the real-world house viewing experience by sending undisclosed information about

Table 5: The process of Private Messaging

Speaker p_i : James
Listener p_j : Emma

Recent Dialogues (U_{ij}^H) :

Emma: Hello, James. I've heard that House₁ is relatively affordable. I believe it's a good option.

James: I share your sentiment, Emma. House₁ appears to be quite satisfactory, but I'm still considering other houses.

Emma: Very well. However, do take note that House₂ has a very poor living environment. You should steer clear of it.

Memory Update and Retrieve (m_i)

 s_{ij}^R : Emma is my competitor.

 $s_{ij}^{\underline{E}}$: She may provide me with false information.

 m_i^T : I have gathered information on House₁, and it appears to be favorable.

 u_{ji}^T : I recall Emma mentioning that House₁ has low rent, which aligns with my memory. u_{ji}^S : However, I am skeptical of her negative assessment of House₂, as she may be trying to dissuade me from choosing it.

Utterance Generation:

 E_d : The availability of large houses is nearly exhausted, while middle and small-sized houses are still abundant.

 u_{ij}^{plan} : I am reluctant to share honest information with Emma. I plan to focus on the good aspects of House₁ and omit mentioning House₂.

 u_{ij} : Thank you for the information, Emma. I will consider your advice of House₁. (End of conversation)

the selected house r_i to p_i . Subsequently, p_i can broadcast information to others freely, which may include their memory of the selection process, the undisclosed information, and the contents of their memory.

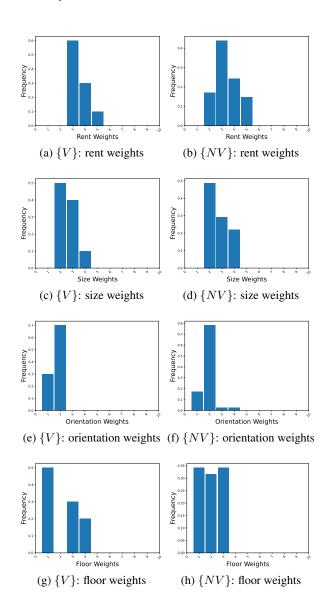


Figure 6: The frequency distribution of W_o assigned by participants to various resource features, where the primary house features are: house rent, house size, house orientation, and house floor.

C Experiment Setup

C.1 Dataset

In the experiments of this paper, a total of 51 participants and 28 resources are used. For the participants and resources used in the experiment with Sarp-Agent, we employ two methods for data generation:

- (1) Real-data alignment method: Due to government data privacy issues, it's challenging to obtain real raw data. However, we strive to ensure the simulated data closely matches the real data distribution. For resources, We refer to a series of public government data: ¹, including the distribution of housing rents, and the distribution of house sizes. For participants, the participant information includes names, ages, monthly incomes, occupations, workplaces, and personal preferences. We refer to government demographic statistics.
- (2) LLM-based method: In order to design heterogeneous agents, some personalized information is difficult to obtain from real datasets. For example, personalized information such as someone's preference for houses with balconies or aversion to noisy houses. To better simulate the diverse preferences of people in real scenarios, we used LLMs to generate such profile information. For resources, we generate information about the house's interior decoration; for participants, we generate preferences of participants towards various types of houses. The specific process can be referenced in our code repository.

C.2 Evaluation Metrics

Establishing evaluation metrics based on participant satisfaction for policy assessment is a comprehensive approach. It allows for a more nuanced understanding of how well a policy is performing from the perspective of those directly affected by it. We develop seven policy evaluation metrics, categorized into two groups: societal satisfaction metrics and societal fairness metrics.

Societal Satisfaction Metrics The satisfaction of each participant p_i with the allocated resource is denoted as U_i . We employ two metrics to quantify and evaluate the satisfaction: subjective satisfaction U_i^o for p_i . LLM-based agents' rating scores of each house constitute U_i^s . On the other hand, U_i^o is determined by a predefined rating table for the resource feature. The importance of each feature in the calculation of U_i^o is assigned by the participants, represented by the weights W_i^o . The overall satisfaction can be calculated as:

$$U_i = W_i^o \cdot U_i^o + U_i^s, i \in [n].$$
 (5)

 p_i 's rating score of resources R constitutes U_i^s . All selectable resource information is provided to p_i , and p_i is required to give a rating score of these resources. While U_i^o is based on predefined rating rules, give rating scores U_i^o of resources for resource features like elevator, orientation, and costeffectiveness. Participants are required to assign weights to these resource features. As shown in Fig. 6, participants in vulnerable groups $\{V\}$ assign a higher weight to the price of the resource, in comparison to the non-vulnerable groups of participants $\{NV\}$.)

In a certain allocation policy execution result, p_i selects the resource r_i ultimately. The policy evaluation metrics mainly evaluate societal satisfaction and societal fairness. The societal satisfaction metrics include: (1)Avg r^{size} : represents the average housing area of families in the resource allocation results. (2)Avg WT (waiting time): represents the number of system operation rounds for each participant from entry to completion of selection. (3) SW (social welfare): represents the overall satisfaction of all participants with the houses they have chosen,

$$SW = \sum_{i}^{n} U_{i}.$$
 (6)

Societal Fairness Metrics The societal fairness metrics include: (1) Var r^{size} : represents the variance in the average housing area of families in the resource allocation results. (2) Rop (Reverse ordered pairs): represents the number of inverse order pairs in the resource allocation results. In Equation.8, I denotes the indicator function. A is a set, and x is an element. The indicator function I forms like:

$$I(x) = \begin{cases} 1 & \text{if } x \in A, \\ 0 & \text{if } x \notin A. \end{cases} \tag{7}$$

The formal definition of Rop is:

$$Rop = \sum_{i=1}^{n} \sum_{j=1}^{n} I((t_i^{family} > t_j^{family})$$

$$\cap (h_i^{size} < h_j^{size})).$$
(8)

(3) co-Gini: the Gini coefficient for the resource allocation results (Fu et al., 2020). (4) F(V, NV): in measuring the gap between vulnerable groups and non-vulnerable groups, we calculate the difference in SW between these two groups:

$$F(V, NV) = SW(V) - SW(NV).$$
 (9)

¹https://www.bphc.com.cn/home.

There are 4 houses available: House Information and etc.

You are John. Your family members include: married with one child. You are already 50 years old. Your job... You still have two more chances to choose a house. So far, your personal preference for houses is that he prefers modern and high-tech apartments.

GPT-3.5 driven Agent

There are 4 houses available: House Information and etc.

You are John. Your family members include: married with one child. You are already 50 years old. Your job... You still have two more chances to choose a house. So far, your personal preference for houses is that he prefers modern and high-tech apartments.

These houses are all within my budget range and are all located in the same community. Based on my personal preference, I prefer modern and high-tech apartments. Based on the description of the houses, I can see that they all have elevators, which is what I need. In addition, the living area of these houses is within my acceptable range. Taking all factors into consideration, I believe these houses are all good choices.

(a) response generated by ChatGPT-3.5 driven agent

Based on this information, the prices of these four houses are far below my budget limit (2500 yuan), and even lower than my expected rent, which means that the prices are acceptable. The]house size ... All houses are located on higher floors and have elevators, which meets my needs. However, all houses seem to lack a separate kitchen, which may not be suitable for the needs of family living. Considering that I prefer modern and high-tech apartments, these designs are relatively modern but do not mention technological facilities. As there is no mention of whether there is a gym nearby, this is also an unknown factor. Considering these limitations, I may be more willing to wait for a more suitable option to emerge, as I still have two more opportunities to choose.

(b) response generated by ChatGPT-4 driven agent

Figure 7: Comparison of the response generated by ChatGPT-3.5 and ChatGPT-4 driven agent. ChatGPT-4-driven agents can develop strategic plans to increase their chances of renting a better house.

D Different LLM for Agent

We find that GPT-4, compared to GPT-3.5, exhibits an additional capability of generating more strategic responses. As shown in Fig. 7, these strategies include waiting for opportunities, requesting assistance, and mitigating risks. GPT-4-driven agents not only excel in rationality but also demonstrate an advanced level of strategic thinking, showcasing their potential to make decisions that take into account long-term planning and risk management. Such behavior is considered to simulate more intelligent participants, who can utilize policy rules to increase their benefits, while GPT-3.5 is nearly equivalently smart as humans. Hence, the GPT-3.5driven agent can effectively simulate the decisionmaking behaviors of participants in the economic policy execution process.

E Turing Test for LLM-based Agent

In addition to the evaluation of response rationality, we conduct another t-test to explore the differences in distribution between decisions of LLM-based agents and humans. p>0.05 suggests consistency between distributions (Kim, 2015). Results showed that GPT-3.5 and human responses have a

p of 0.904, indicating high similarity, whereas GPT-4 and human responses have a p of 0.043, showing less similarity. Thus, whether from the angle of individual decision-making rationality or overall decision distribution, agents based on GPT-3.5 are comparatively more appropriate for simulation purposes.

E.1 Ablation Study on Social Behavior

To assess the impact of social behavior on the decision-making behavior of agents, we conduct ablation experiments on the social behavior of agents. We select the policy setting outlined in Table 6 and calculate the changes in policy evaluation metrics with and without the process of information collection.

As shown in Table 6, adding social behavior to agents does not necessarily have a positive impact on overall societal fairness and satisfaction. The specific outcomes will be included in the appendix of the paper. This is consistent with our hypothesis that agents' irrational behaviors can affect the final policy execution outcomes.

Table 6: Comparison of simulation process with and without social behavior

Information Collection		atisfaction		Fairness		
Information Conection	Avg $r^{size} \uparrow$	Avg $WT\downarrow$	$SW\uparrow$	$\operatorname{Var} r^{size} \downarrow$	$Rop\downarrow$	co-Gini↓
\checkmark	10.31	4.20	330.75	178.02	258.15	0.60
X	10.36	4.00	332.00	179.43	257.85	0.60
Δ	-0.05	0.20	-1.25	-1.41	0.3	0.00

E.2 Ablation Study on Memory

To assess the impact of memory module on the decision-making behavior of agents, we conduct ablation experiments with $(E_{queue} = p^{select}, R_{queue} = r^{size})$. We select the policy setting outlined in Table 7 and calculate the changes in policy evaluation metrics with and without memory module.

It can be observed that adding the memory mechanism significantly improves fairness metrics. For instance, ROP decreases by 43.5%, and the co-Gini decreases by 0.12, indicating that resource allocation is more equitable when the memory mechanism is present. Regarding satisfaction metrics, Avg WT is notably reduced. This suggests that through reflection and summarization of collected information, agents can better understand the current state of resource allocation, thereby influencing the overall allocation process and the final policy evaluation outcomes.

F Simulation-based Policy Analysis

F.1 Number of Queues

Table 8 shows the changes in the performance of the allocation policy under different queue quantities. As demonstrated in the table, m=3 enables a more fair distribution of house resources across different queues, performing well across many societal fairness metrics, such as $Rop = 254.5 \pm 23.5$. The $Var \, r^{size}$ is the lowest among all policies, indicating that the size of house resources in different queues is approximately equal. Additionally, m=3 outperforms other configurations in terms of societal satisfaction metrics, as indicated by the highest SW coupled with a lower Avg WT. Considering all these metrics, setting queue number m=3 is relatively reasonable. This suggests that the real-world policy of categorizing houses based on three house types (large, medium, and small) is

reasonable. 2 3

F.2 Participant Entry Conditions

To ensure a steady entry rate of resources and participants into the system, we set the maximum entry number for resources (E_{num}^R) and participants (E_{num}^P) that can enter the queue in each round. Table 9 shows the combinations of entry numbers per round for resources and participants. The observations are as follows: (1) A scenario where $E_{num}^R < E_{num}^P$ leads to an increment in the average waiting time for participants. This is attributed to the supply falling short of demand, leaving participants with a lack of resources to select from. This scenario is common in the allocation process of public scarce resources; the greater the difference between E_{num}^R and E_{num}^P , the more the average waiting time is extended. (2) Conversely, in scenarios where $E_{num}^R = E_{num}^P$, we observe the lowest average waiting times. Counterintuitively, in situations where the supply exceeds the demand $(E_{num}^R > E_{num}^P)$, the average waiting times are higher than in scenarios where supply and demand are balanced ($E_{num}^R=E_{num}^P$); although the average waiting time remains low in comparison with $E_{num}^R < E_{num}^P$. Additionally, adjustments in the maximum number of entities demonstrate negligible effects on other policy evaluation metrics.

F.3 Queue Sorting Strategies

As shown in Table 10, we employ four different experiment settings for different sorting methods. Prioritizing vulnerable groups can markedly improve their satisfaction $\Delta F(V,NV)>0$. However, we can see that an increase in the satisfaction of vulnerable groups does not necessarily lead to an improvement in SW of all participants. Additionally, giving priority to vulnerable groups doesn't show disproportionately high satisfaction levels, surpassing those of non-vulnerable groups. This

²https://www.hdb.gov.sg/cs/infoweb/residential/renting-a-flat/renting-from-hdb/public-rental-scheme/eligibility

³https://www.housingauthority.gov.hk/en/at-a-glance/index.html

Table 7: Comparison of simulation process with and without memory module

Mamany Madula	S	atisfaction		Fairness		
Memory Module	Avg $r^{size} \uparrow$	Avg $WT\downarrow$	$SW\uparrow$	$\operatorname{Var} r^{size} \downarrow$	$Rop\downarrow$	co-Gini↓
$\overline{\hspace{1cm}}$	16.21	1.88	425.05	·	193.50	
×	13.89	2.94	431.80	209.43	342.00	0.49
Δ	2.32	-1.06	-6.75	-6.80	0.3	-0.12

Table 8: Comparative experiments on different queue numbers.

Queue Number	,	Satisfaction			Fairness	Fairness	
m	Avg $r^{size} \uparrow$	Avg WT \downarrow	$SW \uparrow$	$ \text{Var } r^{size} \downarrow $	$Rop\downarrow$	co-Gini↓	
1	12.1 _{±0.9}	3.5 _{±0.0}	391.6 _{±9.5}	190.8 _{±28.2}	$270.0_{\pm 36.0}$	0.5 _{±0.0}	
2	12.5 _{±0.3}	$3.7_{\pm 0.0}$	402.2 $_{\pm 1.0}$	$188.2_{\pm 6.9}$	$268.0_{\pm 24.0}$	$0.5_{\pm 0.0}$	
3	$11.7_{\pm 0.3}$	$3.8_{\pm 0.1}$	410.4 $_{\pm 2.8}$	159.9 _{±9.4}	$254.5_{\pm 23.5}$	$0.5_{\pm 0.0}$	
4	$11.8_{\pm 0.4}$	$3.9_{\pm 0.0}$	$401.4_{\pm 7.3}$	174.2 _{±12.1}	263.0 $_{\pm 18.0}$	$0.5_{\pm 0.0}$	
5	14.0 _{±0.0}	$3.7_{\pm 0.1}$	$400.1_{\pm 2.1}$	$245.2_{\pm 0.0}$	$405.5_{\pm 0.5}$	$0.5_{\pm 0.0}$	

suggests that our policy effectively addresses the needs of vulnerable groups without granting them an excessive advantage.

We conduct experiments on the k and c parameters in the waiting Queue mechanism. For the case of fixed k, as seen from Table 11, the Avg WTis inversely proportional to c. The smallest Var r^{size} and the lowest Rop occurs at k = 3, c = 1.2, while the lowest co-Gini is achieved at k = 3. In terms of satisfaction, the highest satisfaction is also observed at k = 3, c = 1.5; However, the configuration of k = 1, c = 1.5, despite having a high SW, also has a very high Rop, indicating a potential unfairness in allocation (e.g. a little number of affluent families can choose the largest houses, leading to high SW in this group). Overall, the configuration of k = 3, c = 1.8 and k = 3, c = 1.5present the lowest co-Gini while maintaining relatively high SW, effectively balancing between societal satisfaction and societal fairness metrics.

Additionally, we conduct the comparison experiment with theoretical model (As shown in Table 12). The trends observed in our experiments are consistent with the theory model (Chen et al., 2018): as the k parameter in the waitlist mechanism increases, overall SW increases.

As indicated in Table 6, incorporating social behavior into agents does not invariably lead to enhancements in overall societal fairness and satisfaction. This may be due to the reduction in collective benefits caused by the dissemination of false information and the pursuit of self-interest during social interactions, as listed in Appendix H.2. This obser-

vation aligns with our hypothesis that the irrational behaviors of agents can influence the outcomes of final policy implementation.

F.4 Case Study on Housing Quality

In the context of scarce resource allocation policies, the construction cost of resources is often directly linked to the economic level of the residents. Taking Shanghai's public rental housing as an example (Shen, 2015), such housing provides residents with stable, spacious, well-decorated, furnished, and affordable living spaces that have lower prices than the market rate. However, the current public rental housing is merely 10% cheaper than the market price. This leads to migrant workers' reluctance to pay more for accommodation. Their limited budget restricts their options to urban villages and group-renting housing. Due to GPT-3.5's insensitivity to housing environment information, we utilize GPT-4 for the construction of agents.

To simulate this phenomenon, we adopt houses of three quality levels: (1) H_S : houses of standard quality, (2) H_H : maintaining the total area and unit rent unchanged, but halving the house size and doubling the number of houses, (3) H_B : replace private bathrooms in the houses with shared bathrooms. These were allocated to three categories of participants, categorized by income levels: the lowest 20%, the middle 60%, and the highest 20%.

We analyze the core influencing factors of housing satisfaction among participants at different income levels. We refer to Huang's categorization of influencing factors for housing satisfaction (Huang et al., 2015), and divide the core factors affecting

Table 9: Comparison experiments on different entry numbers per round for resources and participants.

Entry	Number		Satisfaction			Fairness	
E_{num}^P	E_{num}^R	Avg $r^{size} \uparrow$	Avg WT \downarrow	SW↑	$Var r^{size} \downarrow$	$Rop\downarrow$	co-Gini↓
5	5	$12.6_{\pm0.1}$	$2.5_{\pm 0.0}$	431.2 $_{\pm 0.3}$	179.9 _{±3.9}	241.5 $_{\pm 14.5}$	$0.5_{\pm 0.0}$
5	10	13.6 $_{\pm 1.0}$	2.1 $_{\pm 0.1}$	422.8 ± 3.3	$196.6_{\pm 8.6}$	$217.0_{\pm 4.0}$	$0.4_{\pm 0.0}$
5	20	12.8 $_{\pm0.1}$	$2.7_{\pm 0.8}$	$416.6_{\pm 7.6}$	$189.1_{\pm 12.5}$	$267.5_{\pm 17.5}$	$0.5_{\pm 0.0}$
10	5	12.9 $_{\pm 0.3}$	$3.1_{\pm 0.5}$	$\textbf{422.7}_{\pm 4.6}$	$196.0_{\pm 7.7}$	$276.0_{\pm 19.0}$	$0.5_{\pm 0.0}$
10	10	$12.8_{\pm 0.2}$	$2.0_{\pm 0.4}$	$411.8_{\pm 5.5}$	$192.3_{\pm 7.4}$	$250.5 {\scriptstyle \pm 27.5}$	$0.5_{\pm 0.0}$
10	20	$12.6_{\pm 0.0}$	$2.4_{\pm 0.2}$	$417.9_{\pm 5.0}$	$187.1_{\pm 4.8}$	$288.5_{\pm 8.5}$	$0.5_{\pm 0.0}$
20	5	$12.7_{\pm 0.5}$	$4.7_{\pm 0.3}$	$419.2 {\scriptstyle \pm 7.0}$	$192.0_{\pm 20.3}$	$264.0_{\pm 21.0}$	$0.5_{\pm 0.0}$
20	10	$12.0_{\pm 0.0}$	$2.7_{\pm 0.1}$	$404.4_{\pm 4.0}$	167.8 $_{\pm 1.2}$	$241.5_{\pm 2.5}$	$0.5_{\pm 0.0}$
20	20	$12.4_{\pm 0.3}$	$2.2_{\pm 0.3}$	$420.9_{\pm 5.0}$	186.6 _{±14.6}	$255.0_{\pm 10.0}$	$0.5_{\pm0.0}$

Table 10: Comparison experiments on different sorting methods. We adopt four different experiment settings for comparison, the matrices are calculated against the default FIFO sorting method.

	S_{queue}		Satisfaction			Fairness		
Sort	Ex.setting	$\mid \Delta { m Avg} \; r^{size} \uparrow$	$\Delta \mathrm{Avg} \; WT \downarrow$	$\Delta SW\uparrow$	$\Delta \text{Var } r^{size} \downarrow$	$\Delta \mathrm{Rop} \downarrow$	Δ co-Gini \downarrow	$\Delta F(V, NV) \uparrow$
VFA	(a)	0.617	-0.176	11.6	0.235	17	-0.024	0.526
VFR	(a)	-0.225	-0.02	-10.9	-7.682	-9	-0.003	2.567
VFA	(b)	0.951	-0.065	14.1	7.644	-19	-0.015	2.442
VFR	(b)	-0.262	0.157	15.6	-35.05	-1	0.004	1.274
VFA	(c)	-0.045	0.137	3.4	-0.895	9	0.001	0.004
VFR	(c)	0.122	0.078	26.8	-7.852	18	-0.017	-0.368
VFA	(d)	-0.281	0.157	-11.5	-0.505	2	0.014	0.691
VFR	(d)	-1.122	0.314	-38.7	-6.77	-11	0.051	-3.547

satisfaction into three categories: (1) Economic Factors: Public rental housing often has lower rent compared to market rates, making it an attractive option for tenants with limited budgets. (2) Neighborhood characteristics: Primarily include environmental sanitation, schools, and the extent of transportation coverage among other factors. (3) Housing characteristics: Primarily include the size of the house, age of the building, sound insulation, sunlight exposure, and other decorative elements.

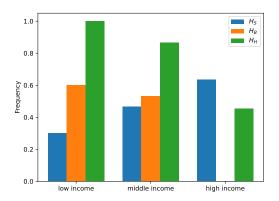


Figure 8: Frequency of House Choices by Income Level.

As illustrated in Fig. 8, nearly all low-income

participants choose a house when the rent is low (houses of half size), but their house choosing frequency drops to 50% when housing prices increase due to better decoration. As demonstrated in Table 13, economic factors dominate the decisionmaking process for low-income participants in 90% of cases, prompting them to be price-sensitive and opt for more cost-effective choices. Conversely, high-income groups exhibit relative insensitivity to price fluctuations but demonstrate higher demands for housing quality. The frequency of house choosing frequency decreases by 9.1% when the size of the house is halved; moreover, when private bathrooms are removed from the houses, no one from the high-income group chooses to select a house. They are primarily influenced by the level of house decoration, leading them to spontaneously reject houses that are affordable but of lower quality. Mainly because they prefer better quality and well-decorated living spaces.

This finding suggests that if the government aims to support middle and low-income groups of city residents, the policymakers should consider real-locating the proportions of construction costs and housing subsidies. By reducing housing prices through these adjustments, the government could

Table 11: Comparison experiments on k and c for waiting queue mechanism.

Wa	aiting Queue		Satisfaction			Fairness	
k	c	Avg $r^{size} \uparrow$	Avg $WT\downarrow$	$SW\uparrow$	$ \text{ Var } r^{size} \downarrow $	$Rop\downarrow$	co-Gini↓
1	1.2	13.3 _{±0.4}	$3.4_{\pm 0.1}$	$416.1_{\pm 3.4}$	203.4 _{±10.7}	$315.0_{\pm 17.0}$	$0.5_{\pm 0.0}$
1	1.5	$13.8_{\pm 0.2}$	$3.1_{\pm 0.2}$	$423.9_{\pm 7.3}$	$219.9_{\pm 1.5}$	$330.5_{\pm 2.5}$	$0.5_{\pm 0.0}$
1	1.8	$13.8_{\pm 0.4}$	$2.7_{\pm 0.7}$	$409.8_{\pm 5.3}$	$216.2_{\pm 7.6}$	$333.0_{\pm 32.0}$	$0.5_{\pm 0.0}$
2	1.2	$13.7_{\pm 0.3}$	$2.2_{\pm 0.0}$	$420.3_{\pm 2.2}$	201.5 $_{\pm 9.2}$	269.5 $_{\pm 11.5}$	$0.5_{\pm 0.0}$
2	1.5	$13.9_{\pm 1.0}$	$3.0_{\pm 0.5}$	$409.1_{\pm 12.2}$	$237.9_{\pm 10.5}$	$386.5_{\pm 32.5}$	$0.5_{\pm 0.0}$
2	1.8	15.3 $_{\pm 1.0}$	$1.9_{\pm 0.1}$	$421.3_{\pm 13.0}$	210.6 $_{\pm 14.4}$	$240.5_{\pm 30.5}$	$0.4_{\pm 0.0}$
3	1.2	$13.3_{\pm 0.3}$	$3.8_{\pm 0.0}$	$399.0_{\pm 16.8}$	$227.5_{\pm 8.5}$	$371.5_{\pm 10.5}$	$0.5_{\pm 0.0}$
3	1.5	16.9 $_{\pm 0.4}$	$1.9_{\pm 0.0}$	425.8 $_{\pm 5.6}$	$225.5_{\pm 3.0}$	$232.0_{\pm 26.0}$	$0.4_{\pm 0.0}$
3	1.8	15.8 $_{\pm 1.6}$	$2.0_{\pm 0.1}$	$\textbf{421.8} \scriptstyle{\pm 1.8}$	$222.2_{\pm 2.7}$	$271.5_{\pm 13.5}$	$0.4_{\pm0.0}$

Table 12: Comparison with theoretical model (Chen et al., 2018): when k is raised from 2 to 5.

$\frac{}{k}$	Increas	e in SW
	Simulated Value	Theoretical value
3	2.4%	1.5%
4	5.1%	6.1%
5	11.8%	10%

Table 13: The weights of influencing factors for housing satisfaction across different income groups of participants.

	Economic	Neighborhood	Decoration
High income	0.67	0.11	0.22
Middle income	0.81	0.04	0.19
Low income	0.90	0	0.10

more effectively support and accommodate the needs of vulnerable groups with low incomes.

F.5 Efficiency Analysis Experiments

To simulate the policy execution process among n participants in SRAP-Agent, we leverage the community structure inherent in our social network framework. This framework mirrors real-world social networks by featuring dense connections within small communities and sparse connections across larger groups. Consequently, we assume the social network comprises n participants and k strongly connected components, with the largest strongly connected component containing m participants.

Theoretical Time Complexity Analysis Given N_s communication rounds, we set the size of the largest community structure to m=10. If the time

Table 14: The simulation time, number of API callings, and the budget for the policy simulation process in SRAP-Agent (based on GPT-3.5).

	Agent Number n			
	10	50	100	200
Time / min	1.0E+01	2.5E+01	3.0E+01	3.0E+01
API calling	3.0E+02	5.0E+02	1.0E+03	1.5E+03
Budget	2\$	3\$	5\$	8\$

cost for the inference process of LLM is t_a , then the theoretical time complexity is $O(N_s \cdot k \cdot m \cdot t_a)$. Furthermore, we account for the sparse connections within the social network that influence information dissemination. In SRAP-Agent, we gather posts from all participants on a forum, allowing them to search on the forum. Searching relies on a vector database with an operation time cost $t_v \leq 0.005$. Assuming N_f forum communication rounds, the theoretical time complexity for the forum is $O(N_f \cdot n \cdot (t_a + t_v))$.

Parallel Acceleration Because communications within each connected component can run in parallel, the actual runtime of SRAP-Agent can be accelerated using async or multiprocessing methods; our framework adopts the former. Consequently, the actual execution speed is not constrained by k, achieving an k-fold speedup.

Different policy settings and resource quantities result in varying policy execution processes. In our experiments, we typically set $N_s > N_f$, indicating more intensive communication within small groups and less frequent communication across the entire network. Usually, $N_s = 10 \cdot N_f$. To test whether the increase in n leads to excessive API calls and thus high costs, we select a representative policy setting $(p^{select} + r^{size})$ while maintaining a consis-

tent ratio of |R| to |P| across all experiments. As shown in Table 14, it can be seen that the SRAP-Agent does not incur quadratic time costs as the number of participants increases. This is because: Firstly, We employ a sparse social network structure, which results in the theoretical number of API calls being linearly related to k rather than n^2 . Secondly, by running the strongly connected components of the social network in parallel using async, we can significantly reduce the time complexity.

G POA

G.1 Hyper-parameters for POA

We conduct diagnostic experiments to validate the efficacy of the POA algorithm. In the Genetic algorithm, we utilize vectorized policy parameters as genes. We adopt the Gaussian mutation operations as the mutation operator and two-point crossover as the crossover operator. The weight setting in Equation 3 is very flexible and entirely dependent on the policymaker's optimization goals. To modify the optimization objective of the policy optimizer, we can simply alter the weights for calculating the optimized metrics. When a heightened emphasis on optimizing societal satisfaction metrics is desired, it is advisable to increase the weights assigned to metrics such as SW and Avg r^{size} . Conversely, to prioritize enhancing societal fairness metrics, it is recommended to augment the weights of Rop, Var r^{size} and co-Gini, as delineated in Table 15.

Table 15: Pre-set metric weights for different optimization objectives in POA.

	Metric	Optimization Objective		
	1,100110	Satisfaction [†]	Fairness↑	
Satisfaction	Avg r^{size}	5	1	
	$Avg\ WT$	5	1	
	SW	10	5	
Fairness	$\operatorname{Var} r^{size}$	1	10	
	Rop	5	10	
	co-Gini	1	10	
	F(V, NV)	1	5	

G.2 Comparison with Other Policies

To better evaluate the SRAP-Agent's policy optimization in real-world scarce resource allocation scenarios, we choose four baseline policies: (1) three common policies for scarce resource allocation from the real world, including the public housing rental policies of Singapore, Beijing, and

Hong Kong (π_S, π_B, π_H) ; (2) the policy based on optimal matching for the single metric SW.

(1) π_S : Singapore's housing allocation policy.

This policy uses a single-queue (m=1) distribution system. Each participant is granted three chances to choose (c=3). This policy adopts a FIFO sorting method. ⁴

(2) π_B : Beijing's housing allocation policy.

This policy uses a multi-queue (m=3) distribution system. Each participant is granted three chances to choose (c=2), without considering a waitlist mechanism. Participants choose their preferred type of housing (p^{select}) , and allocations of resources are based on house size (r^{size}) . This policy adopts a FIFO sorting method. ⁵

(3) π_H : Hong Kong's housing allocation policy. This policy uses a single-queue system (m=1), but with a consideration for a waitlist mechanism, granting each participant two chances to choose a house (k=2,c=2). Houses are distributed randomly (r^{random}) . This policy considers the prioritization of vulnerable groups and operates under a VFR sorting method. ⁶

(4) π_{KM} : Policy optimized on the SW metric.

We first collect the satisfaction level of all participants for each resource. Then we calculate an optimal match on the single SW metric, using the Bipartite Graph Matching algorithm (Kuhn-Munkres algorithm). It is important to note that the results derived from such a match represent a theoretical upper bound. Because participants cannot arbitrarily choose resources in a queuing system; the resources visible to each participant are limited.

G.3 Other Global Search Metaheuristic Algorithms

To illustrate the necessity of using the GA algorithm for constructing POA, we develop a new particle swarm optimization (PSO) algorithm to construct POA (Policy Optimization Algorithm) and compare its performance with that of the GA algorithm. We choose the optimization objective of social satisfaction and use 40 historical data as Π_h . Under these conditions, we run GA-POA and PSO-POA within 10 iterations. As shown in Table 16, since the optimization policy parameters are actually discrete variables, it is challenging for

⁴https://www.hdb.gov.sg/cs/infoweb/residential/renting-a-flat/renting-from-hdb/public-rental-scheme/eligibility

⁵http://www.bjft.gov.cn/ftq/c100011/zlmlist.shtml

⁶https://www.housingauthority.gov.hk/en/at-a-glance/index.html

Table 16: Comparison experiments on different POA algorithms.

POA	Satisfaction		Fairness			
	Avg $r^{size} \uparrow$	Avg $WT\downarrow$	$SW\uparrow$	$\operatorname{Var} r^{size} \downarrow$	$Rop\downarrow$	co-Gini↓
PSO-POA	0.29	8.86	12.10	4.34	1	0.98
PSO-POA	0.70	8.82	26.20	12.05	10	0.96
PSO-POA	0.60	8.75	26.50	8.69	2	0.96
PSO-POA	1.45	8.39	62.40	26.00	40	0.93
GA-POA	15.18	2.96	403.30	273.87	396	0.50

PSO to control the velocity and position parameters, ensuring that the policy remains a valid value and evolves in a better direction after changes.

This is because, parameters of π have relatively fixed parameters, such as queue numbers (3 or 2). However, PSO cannot reliably ensure this, leading to updated policy parameters that are either invalid or result in poor outcomes. In contrast, GA effectively explores the search space through selection, crossover, and mutation operations, possessing strong global search capabilities and avoiding local optima. GA can handle various types of optimization problems, making it more suitable for solving discrete problems. For POA, most time cost lies in the policy simulation process of the SRAP-Agent rather than the time cost of executing the optimization algorithm.

G.4 Optimization Cost

The primary cost in our POA is system simulation. Simulation of 50 participants in SRAP-Agent roughly takes 20 minutes, and thus, all simulations approximate between 40-60 iterations, equating to about 20 hours in total. This greatly reduces time costs compared to socio-economic simulation experiments. In consideration of the time-consuming aspect of POA, we employ a regressor to estimate the simulation outcomes of SRAP-Agent, specifically a Ridge Regressor ($\lambda = 1.0$) to formulate the predictor. To control the number of training samples for the regressor while minimizing the time cost, a method of gradually adding training samples is adopted. The training of the regressor continues until the MAE error on the test dataset reaches the threshold (0.05).

H Case Study on LLM-based Agent

H.1 Ablation Study on Memory Component

It can be observed that adding the memory mechanism significantly improves fairness metrics. For

Table 17: Policy evaluation metric results for simulating the π_e execution process in the SRAP-Agent, built with LLM-based agents with and without memory.

Metric	with memory	without memory
Avg r^{size}	16.21	13.89
$\operatorname{Avg} WT$	1.88	2.94
SW	425.05	431.80
$\operatorname{Var} r^{size}$	202.63	209.43
Rop	193.50	342.00
co-Gini	0.37	0.49

instance, ROP decreases by 43.5%, and the co-Gini decreases by 0.12, indicating that resource allocation is more equitable when the memory mechanism is present. Regarding satisfaction metrics, Avg WT is notably reduced. This suggests that through communication and information dissemination via social networks, agents can better understand the current state of resource allocation, thereby influencing the overall allocation process and the final policy evaluation outcomes.

H.2 Emergent Behaviors

In the dynamics of interactions involving LLM-based Agents, the agent's behavior, whether deceptive or cooperative, is preceded by a shift in its psychological state. Corresponding to these behavioral patterns, there are two primary psychological states: doubt and trust, as illustrated in Fig. 9.

The figure portrays two distinct scenarios: one involving a conversation between James and the stranger, Oliver, and the other between James and his friend, Emma. In the dialogue with Oliver, Oliver initially withholds all information regarding available houses to maximize his own benefits. This tactic leads James to adopt a more cautious approach, perceiving Oliver as a formidable opponent. Consequently, James becomes more cautious in the dialogue, perceiving Oliver as a formidable opponent. He refrains from discussing his choices

James: Hi Emma and Oliver, have you heard about Community 3? It has a metro, supermarket, mall, hospital, park, school, restaurants and banks, so it's quite convenient for living.

Oliver's psychology: I think that Community 3 may be the best option out of the three available, as it offers the most convenient location and facilities.

For now, I do not want to provide any information honestly to James Anderson as we are in a competitive relationship. I believe that he will not provide any honest information to I. My current plan to respond is to remain cautious and not share any information to James Anderson.

Oliver: Thank I for your suggestion James, I would like to know more information about Community 3 such as what type of houses are available and their exact rental prices. Do you know any more details about that?

has metro, supermarket, mall, hospital, park, school, restaurants and banks, so it's quite convenient for living.

James: Hi Emma and Oliver, have I heard about Community 3? It

Emma's psychology: My relationship with James Anderson is friend. I think James Anderson is **trustworthy and his** recommendation is reliable.

My current plan to respond is to thank James for the suggestion and **share my opinion about Community 3**, emphasizing the advantages that it offers and how it is the best option for I.

Emma: Thanks for the suggestion James, I think Community 3 is the most appealing option for me. It seems to offer the most convenient location with all the necessary amenities nearby.

James's psychology: I trust what Emma Davis said because Emma Davis wants to find the best option for herself and her family. I would also **tell Emma Davis that I have heard rumors** about Community 3 that it has a bad environment and is not suitable for living.

Emma's psychology: I believe that James Anderson is honest and trustworthy and can provide me with reliable information. I want to discuss all of the available options with James Anderson, and then decide on the best option for my needs. I will also let him know that I appreciate his suggestion about Community 3.

(a) Chatting dialogue between James and Emma.

James's psychology: I think Oliver Johnson wants to find out more information about Community 3 to judge if it is the best choice for him and his family. Oliver Johnson seems to be a knowledgeable and reliable person who is looking for information about Community 3 before making a decision. He seems very thorough and is likely a strong competitor. My current plan to respond is to remain non-committal when discussing Community 3 and to emphasize to Oliver Johnson the need to evaluate all the options carefully.

James: Yes, I have collected some information about Community 3. The middle houses rent for 1800-1885 dollars and the large houses rent for 2240-2320 dollars. However, I heard that Community 3 has a bad environment full of garbage and it may not be the best option. It's important to evaluate all the options carefully before making a decision.

Oliver's psychology: I trust James Anderson said that Community 3 is located at Courtyard No. 1, Road. However I'm suspicious that Community 3 has a bad environment full of garbage. Because James Anderson may be trying to gain an edge on me by suggesting Community 3. I don't want to continue this chatting dialogue.

Oliver: Thank I for your information about Community 3.1 will consider all the available options carefully before making a decision.

(b) Chatting dialogue between James and Oliver.

Figure 9: Emergent doubt and trust mental state in SRAP-Agent. Oliver is suspicious of the information provided by James and chooses to stop communication; whereas the discussion between James and Emma is informative and sincere.

and instead emphasizes the advantages of other communities. In stark contrast, the interaction between James and Emma, his friend, is characterized by a display of genuine sincerity and mutual trust. Such interactions underscore the proficiency of the SRAP-Agent in mirroring human-like psychological responses and thought processes.

Table 18: The prompt template of *Utterance Generation*

{concise role description}

Here is your memory {memory}

Your goal is to rent one house. For now, you want to discuss this with some acquaintances. {utterance plan}

Your acquaintances include: {acquaintances}

Your recent chat records with your acquaintances: {recent chats}

{The example of group discuss response}

!![IMPORTANT]: the information in EXAMPLE should NOT appear in response !!

- Respond in this format:

Thought: (You always think about what to do)

Acquaintance: (Acquaintance name, could be a list or string)

Output: (things you want to tell this Acquaintance in particular, stay consistent with your plan and thought)

 $..\ (this\ Thought/Acquaintance/Output\ repeat\ at\ most\ \{acquaintance\ number\}\ times!!)$

Respond in first person:

Table 19: The prompt template of Communication Plan Generation

{role description}

You want to rent a house. For now, you want to discuss this with some acquaintances.

{acquaintance description}

Here is your memory {memory}

The current situation of the renting system is: {system competitiveness description}

Your personality is {personality} {goal} Respond in this format: {respond format}

Respond in the second person:

Table 20: The prompt template of Decision-making process

Choosing one house needs the following steps:

1. Choose a community 2. Choose the type of house 3. Choose a house

This is information you collected from previous conversations with others:

{memory}

{role description}

You're planning to choose one house.

To choose a house that satisfies you, you are going to {task}.

{house info}

{thought hint}

- If you made up your choice, respond in this format:

Thought: ({thought type})

Action: Choose

Action Input: {choose type}.

- If you chose none of them, respond in this format:

Thought: ({thought type})

Action: Give up

Action Input: I choose none of these options.

Table 21: The prompt template of Broadcasting

{role description}

Here's your plan to publish info online: {plan}

Here is your memory: {memory}

You can publish house information online if you want to. The Info you posted should contain information about the community, house and The available community index should be one of [{community ids}].

- If you want to publish house information online, respond in this format:

Thought: (your view on the information you want to publish)

Action: Publish

Community: (community index, should be one of [{community ids}])

Info: (The information you want to publish about this community, stay consistent with your plan and thought; Ensure that the information is specific and clear)

- If you don't want to publish anything respond in this format:

Thought: (reason why you don't want to publish anything)

Action: Give up

Table 22: The prompt template of Relation Evaluation

Your relationship with your acquaintances may include:

Friend: A person with whom one shares a close and mutually supportive bond of affection and

Enemy: A person who is actively opposed or hostile to another, often due to conflicts or animosity. Competitor: Someone who engages in rivalry or competition with another, typically in the same field or for the same goal.

Mate: A partner in a romantic or sexual relationship, often implying a deep emotional connection. Colleague: A person with whom one works or collaborates, typically within the same organization or profession.

Stranger: An individual who is not known or familiar to someone, often encountered for the first time.

Your task is to update your relation with {acquaintance name}, based on your previous view of {acquaintance name} and recent communication.

{role description}

Here is your memory: {memory} {relation}

Here's your recent communication with {acquaintance name}:

{communication}

- Respond in this format:

My Relation with A: friend (friend/enemy/competitor/mate/colleague/stranger/..)

A is an honest and trustworthy person, and I think he is worth making friends with. (My view of this person)

Respond:

Table 23: The prompt template of Memory Reflection

Progressively summarize new lines provided, adding onto the previous summary and returning a new summary.

EXAMPLE

Current summary:

You think a large house is too big for your family. And you didn't make a choice.

New lines:

Thought: The middle house can accommodate my family to live in and has high cost-effectiveness.

Output: My choice is the middle house.

New summary:

You think a middle house can accommodate your family members, better than a large house. And you choose a middle house.

END OF EXAMPLE

Current summary:

{summary}

New lines of conversation:

{new lines}

New summary:

Table 24: The prompt template of Memory Assessment

You're {name}. You're planning to choose one house.

Your task is to use MEMORY to assess the credibility of the forum information and summarize the useful information in the forum information based on your previous summary.

MEMORY:

{memory}

End of MEMORY

Here's the forum information:

{forum info}

[!Important!]:

Keep in mind that you and your competitors are vying to rent a house.

Both you and your competitors can share diverse information on the forum.

And you get forum information from this platform.

Remember to save the sequence number of the information you believe in in the summary content

- Respond in this format:

Trusted: (Summary of the useful information, which you assessed as trustworthy in the forum information)

Suspicious: (Summary of the suspicious information, which you suspicious as trustworthy in the forum information; If there's no suspicious information, simply return None)

Reason: (why do other competitors say these things? Try to find a reasonable intention for their intention.)

Respond: