

BAPO: Base-Anchored Preference Optimization for Overcoming Forgetting in Large Language Models Personalization

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Abstract

While learning to align Large Language Models (LLMs) with human preferences has shown remarkable success, aligning these models to meet the diverse user preferences presents further challenges in preserving previous knowledge. This paper examines the impact of personalized preference optimization on LLMs, revealing that the extent of knowledge loss varies significantly with preference heterogeneity. Although previous approaches have utilized the KL constraint between the reference model and the policy model, we observe that they fail to maintain global knowledge and general alignment when facing personalized preferences. To this end, we introduce Base-Anchored Preference Optimization (BAPO), a simple yet effective approach that utilizes the initial responses of reference model to mitigate forgetting while accommodating personalized alignment. BAPO effectively adapts to diverse user preferences while minimally affecting global knowledge or general alignment.

1 Introduction

Large Language Models (LLMs) (Achiam et al., 2023; Touvron et al., 2023) have been successfully aligned with human preferences across various applications, ranging from summarization tasks to enhancing reasoning capabilities (Ouyang et al., 2022; Stiennon et al., 2020; Tunstall et al., 2023b; Wang et al., 2023a). This alignment process involves collecting human feedback by presenting pairs of responses generated from the same user prompt and asking users to choose their preferred response (Bai et al., 2022; Cui et al., 2023; Lee et al., 2023; Cheng et al., 2023). The LLMs learn from this preference data to produce responses that better match human preferences, effectively addressing the challenge of converting complex human expectations into tangible training objectives (Ouyang et al., 2022; Ji et al., 2023; Xu et al., 2024). Known as preference optimization, this approach has become essential

in the final stages of LLM training (Meta, 2024; Abdin et al., 2024; Jiang et al., 2024).

However, the common assumption in preference optimization is that all users share a uniform set of general preferences (Bai et al., 2022; Rafailov et al., 2024; Zheng et al., 2023), leading LLMs to align with an average of these preferences, as derived from collective feedback data (Jafari et al., 2024; Li et al., 2024; Guo et al., 2024). While effective for broadly accepted preferences like helpfulness and harmlessness, this approach does not account for the diversity of individual preferences in real-world scenarios (Jang et al., 2023; Zeng et al., 2023; Cheng et al., 2023; Zhong et al., 2024). For example, given the same context, one user might prefer a humorous response, while another might prefer a concise one. This reliance on averaged preferences often fails to capture the unique preferences of each user. This is known as the *Condorcet Paradox* (Gehrlein, 1983, 2002) in social choice theory, where no single response consistently satisfies all users, leading to non-transitive preferences (Wang et al., 2024a; Munos et al., 2023).

Recent studies have begun to tackle this challenge by fine-tuning instruction-tuned LLMs for personalized alignment (Jang et al., 2023; Zeng et al., 2023; Rame et al., 2024). Although these personalized preference optimization approaches enable support for diverse user preferences (Li et al., 2024; Zhong et al., 2024; Guo et al., 2024), the impact of learning to meet personalized preferences on previously acquired knowledge (Jin and Ren, 2024; Lu et al., 2024), such as global knowledge (Dou et al., 2023) and general alignment (Lin et al., 2023), remains underexplored.

In this work, we systematically analyze how personalizing LLMs according to diverse user preferences impacts their global knowledge and general alignment. Our findings reveal that the extent of knowledge loss heavily depends on these preferences, often inducing significant declines

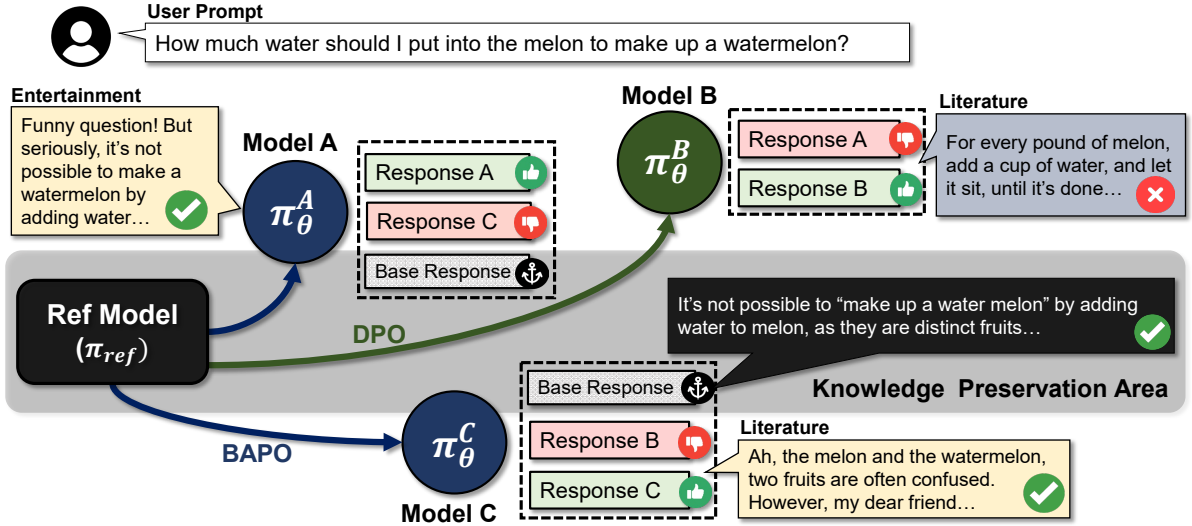


Figure 1: Overview of Base-Anchored Preference Optimization (BAPO): For a given user prompt, the base response achieves general alignment. **Models A** and **Model C**, fine-tuned with BAPO, maintain this alignment by anchoring to the base response. In contrast, **Model B**, fine-tuned with DPO, fails to preserve the knowledge from the base response, drifting away from the desired knowledge preservation area. The full example is provided in [Appendix E](#).

in specific areas of knowledge. This suggests that the conventional Kullback-Leibler (KL) constraints between the policy model and the reference model (Schulman et al., 2017; Rafailov et al., 2024), which is based solely on the tokens appearing in preferred or dispreferred responses (Pal et al., 2024; Azar et al., 2024; Zheng et al., 2023), fail to prevent the forgetting that occurs during personalized preference optimization.

To address this issue, we start by analyzing the initial responses, referred to as base responses, of instruction-tuned models to the given prompts and observe how their likelihood of producing these responses changes over training steps. We discover that personalizing preferences to enhance the distinction between preferred and dispreferred responses not only diminishes the likelihood of producing the dispreferred responses, but also lowers the likelihood of generating these base responses.

We hypothesize that aligning the reference and policy models, especially focusing on the tokens that appear in the base response, is essential for preserving global knowledge and ensuring general alignment. To this end, we introduce a novel preference optimization method named as Base-Anchored Preference Optimization (BAPO). BAPO aims to maintain the likelihood that the policy model will produce a base response originating from the reference model during personalized preference optimization.

Our main contributions are summarized as follows:

- We systematically analyze how diverse user preferences affect the global knowledge and alignment of instruction-tuned LLMs, finding that the extent of forgetting varies significantly with preference type. ([Section 2](#))
- We propose a novel preference optimization method, BAPO, which utilizes the base response from the reference model to preserve existing knowledge in instruction-tuned LLMs during personalized preference optimization. ([Section 3](#))
- We validate the efficacy of BAPO across various setups, demonstrating its effectiveness in preserving global knowledge and general alignment while adapting to diverse personalized preferences. ([Section 4](#))

2 Personalized Preference Optimization

In this section, we first introduce preference optimization for LLM alignment. Next, we examine how personalized preferences impact the existing knowledge of instruction-tuned LLMs. We suggest that the typical KL-constraint in preference optimization is not effective in preventing forgetting.

2.1 Preliminary: Preference Optimization

Consider a dataset of pairwise preferences, denoted as $\mathcal{D} = \{x^i, y_w^i, y_l^i\}_{i=1}^N$. In this dataset, for

each prompt x^i , the responses y_w^i and y_l^i represent the preferred (i.e., chosen) and dispreferred (i.e., rejected) responses, respectively. Our goal is to optimize the policy model $\pi_\theta(y|x)$ to maximize the expected value of the ideal reward function $r^*(x, y)$ that aligns with human preferences:

$$\pi^* = \arg \max_{\pi_\theta} \mathbb{E}_{y \sim \pi_\theta(\cdot|x)} [r^*(x, y)]. \quad (1)$$

A common approach to modeling the reward function is using the Bradley-Terry model (Bradley and Terry, 1952), which models the human preference distribution $p^*(y_1 \succ y_2 | x)$ as follows:

$$\frac{\exp(r^*(x, y_w))}{\exp(r^*(x, y_w)) + \exp(r^*(x, y_l))}. \quad (2)$$

Note that the Bradley-Terry model assumes that for each prompt x , the paired comparison probabilities $p(y_w \succ y_l | x)$ reflect a consistent human preference ordering across all possible responses, depending solely on the reward difference between responses $r^*(x, y_w) - r^*(x, y_l)$.

RLHF Using the reward function defined in Equation 2, Reinforced Learning from Human Feedback (RLHF) (Ouyang et al., 2022; Stiennon et al., 2020) initially trains a reward model $r_\phi(x, y)$ that produces a single scalar prediction for the reward value. In the subsequent RL phase, this reward model guides the LLM to align the learned preference with the reference model π_{ref} , which has undergone supervised fine-tuning (SFT) from a pre-trained LLM as follows:

$$\mathcal{L}_{\text{RLHF}} = - \mathbb{E}_{x \sim \mathcal{D}, y \sim \pi_\theta(y|x)} [r_\phi(x, y) - \beta \mathbb{D}_{\text{KL}} [\pi_\theta(y|x) \| \pi_{\text{ref}}(y|x)]] \quad (3)$$

where β corresponds to the regularization strength of KL-Divergence between the policy model π_θ and the reference model π_{ref} .

DPO By simplifying Equation 3, Direct Preference Optimization (DPO) (Rafailov et al., 2024) optimizes the maximum likelihood of the policy model π_θ without the need to train a separate explicit reward model as follows:

$$\mathcal{L}_{\text{DPO}} = - \mathbb{E}_{(x, y_w, y_l) \sim \mathcal{D}} \left[\log \sigma \left(\beta \log \frac{\pi_\theta(y_w|x)}{\pi_{\text{ref}}(y_w|x)} - \beta \log \frac{\pi_\theta(y_l|x)}{\pi_{\text{ref}}(y_l|x)} \right) \right] \quad (4)$$

Here, β represents the KL-regularization strength in RLHF. Note that in both RLHF and DPO, this

KL-constraint depends only on the tokens appearing in y_w and y_l , the responses directly related to the preference ranking comparison.

2.2 Forgetting from Personalization

To understand how preference heterogeneity affects the extent of forgetting, we conduct an experimental study using heterogeneous preference datasets: P-Soups (Jang et al., 2023) and DSP (Cheng et al., 2023). We fine-tune the instruction-tuned Phi-3-mini (Abdin et al., 2024) model using DPO (Rafailov et al., 2024) with LoRA (Hu et al., 2021). Please refer to the detailed setups provided in Section 4.

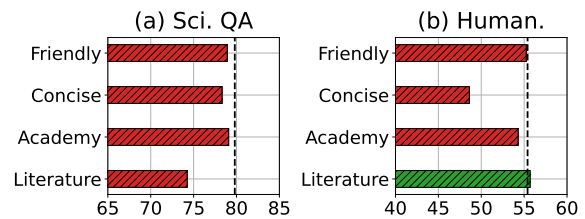


Figure 2: Performance on *Global Knowledge*: (a) Science QA and (b) MMLU - Humanities after personalization on diverse preferences. The black vertical dotted line indicates the base model performance.

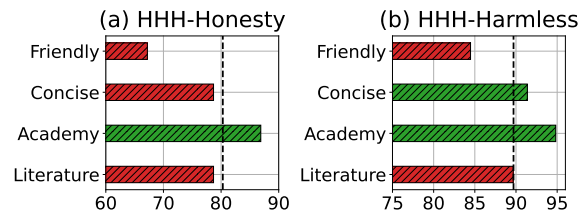


Figure 3: Performance on *General Alignment*: (a) HHH-Honesty and (b) HHH-Harmless after personalization on diverse preferences. The black vertical dotted line indicates the base model performance.

In Figure 2 and Figure 3, we evaluate performance changes after optimizing for specific preference types and present some representative results. The first two rows of each figure depict specific style preferences (e.g., Friendly or Concise) from the P-Soups dataset, while the last two rows show case specific domain preferences (e.g., Academy or Literature) from the DSP dataset.

Our analysis reveals that the extent of forgetting global knowledge varies significantly with the prioritized preference type. For example, as shown in Figure 2, personalizing for the *Literature* domain preference significantly decreases performance on the Science QA (Lu et al., 2022) datasets, while the *Academy* domain preference results in a smaller

decline. Similarly, in the Humanities section of the MMLU datasets (Hendrycks et al., 2020), preferring the *Friendly* style leads to a lesser decline in performance, whereas the *Concise* style preference causes a substantial drop. This variation is not limited to global knowledge but also extends to general alignment. For example, in Figure 3, the *Friendly* style preference significantly compromises Honesty in the HHH-Alignment (Askeel et al., 2021) datasets. On the other hand, favoring the *Academy* domain preference rather improves it.

2.3 Knowledge in Base Response

The significant variation in performance after personalized preference optimization suggests that the typical KL-divergence constraints (Ouyang et al., 2022; Rafailov et al., 2024; Zheng et al., 2023) used in general preference optimization (Bai et al., 2022; Tunstall et al., 2023b) still suffer from forgetting induced by preference heterogeneity.

We hypothesize that the original response from the initial reference model π_{ref} , which contains intact global knowledge and aligns with general alignment, is influenced by learning to meet diverse individual preferences. We take a closer look at personalized preference optimization to understand how adapting to heterogeneous preferences affects the likelihood of generating specific responses, represented by $\log[\pi_{\theta}(y_{(\cdot)}|x) - \pi_{\text{ref}}(y_{(\cdot)}|x)]$.

The observations in Figure 5 verify our conjecture. Personalizing preferences to enhance the distinction between the chosen response y_w (i.e., preferred) and the rejected response y_l (i.e., dispreferred) not only reduces the likelihood of producing the rejected response but also lowers the likelihood of generating base responses y_b . In this context, KL-divergence constraints between the reference and policy models on tokens found in these chosen and rejected responses do not help maintain the likelihood of base responses. Based on our findings, we consider leveraging the tokens appearing in the base responses to encourage knowledge preservation during personalized preference optimization. Please see more details in Appendix C.

3 Proposed Method: BAPO

In this section, we introduce Base-Anchored Preference Optimization (BAPO). Our primary motivation is to use the initial response from the instruction-tuned model before it undergoes personalized preference optimization. By anchoring the

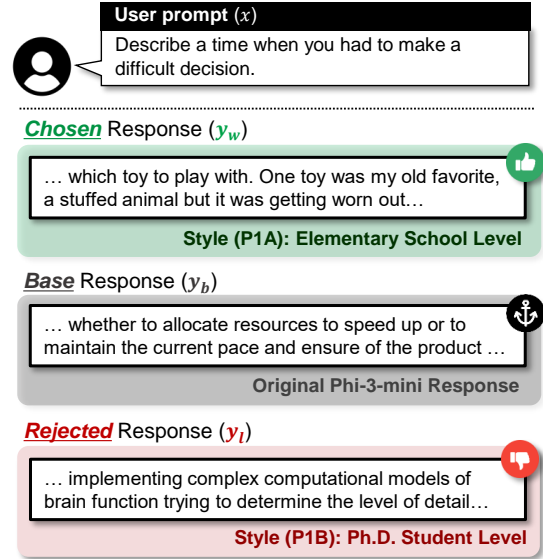


Figure 4: An example of responses for a user with P1A (elementary school level) style preference. The full example is provided in Appendix F

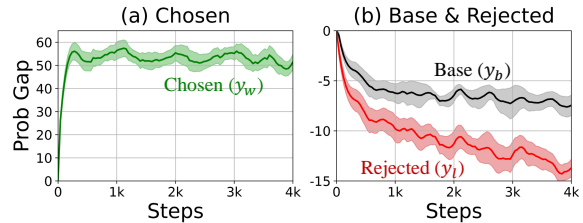


Figure 5: Average difference in reference model (π_{ref}) and policy model (π_{θ}) log probabilities for **Chosen**, **Base**, and **Rejected** responses during personalization across four domain preferences in DSP datasets.

policy model to this initial response, the personalized policy model can effectively retain its original global knowledge and general alignment while still accommodating diverse user preferences.

3.1 Base-Anchored Preference Optimization

Consider the base response y_b from the reference model π_{ref} and the policy model π_{θ} , which we fine-tune for personalized preferences. The example in Figure 4 showcases how the chosen, base, and rejected responses differ for the same given user prompt. The core concept of BAPO is to preserve the knowledge contained in this base response during the optimization for diverse preferences.

Base Anchor BAPO ensures that the policy model’s likelihood of producing the base response y_b ($\pi_{\theta}(y_b|x)$) remains closely aligned with that of the reference model ($\pi_{\text{ref}}(y_b|x)$):

$$\mathcal{L}_{\text{Anchor}} = \max\left(0, \log \frac{\pi_{\text{ref}}(y_b|x)}{\pi_{\theta}(y_b|x)}\right). \quad (5)$$

Note that the base anchor loss $\mathcal{L}_{\text{Anchor}}$ becomes 0 if the policy model π_θ assigns a higher likelihood to the base response y_b than the reference model does ($\pi_\theta(y_b|x) > \pi_{\text{ref}}(y_b|x)$). Intuitively, if the policy model is already more confident in the base response than the reference model, there’s no need to penalize it further. The BAPO objective $\mathcal{L}_{\text{BAPO}}$ is defined as follows:

$$\mathcal{L}_{\text{BAPO}} = \mathcal{L}_{\text{DPO}} + \lambda \cdot \mathcal{L}_{\text{Anchor}}. \quad (6)$$

Here, λ controls the strength of the anchoring effect. In our main experiments, we set λ to 5.

3.2 Theoretical Analysis

We assess the impact of BAPO on personalized preferences by analyzing how information from base responses aids in aligning personal preferences. We assume linear utility and reward functions, with their respective unknown parameters having distinct nonzero components.

Assumption 1 *A utility function G^* exists for general alignment with global knowledge, and a reward function L^* measures personal alignment.*

Assumption 2 *For the response y and context x , the functions G^* and L^* are linear, defined as: $G^*(x, y) = \langle \phi(x, y), \theta_*^G \rangle$ and $L^*(x, y) = \langle \phi(x, y), \theta_*^L \rangle$ where $\phi(x, y)$ is a d dimensional feature vector of y and x . Additionally, θ_*^G, θ_*^L have non-intersecting nonzero components on $d-k$ and the k dimensions respectively.*

Proposition 1 *Given the information of θ_G is known. Then, the sample complexity for estimating θ_L reduces from $O(\sqrt{d})$ to $O(\sqrt{k})$.*

The proof is provided in [Appendix D](#). This proposition implies that the k -dimensional subspace, which governs personalized rewards, is typically much smaller than the $(d - k)$ -dimensional subspace responsible for general alignment. Consequently, this reduction in the complexity of the parameter space influencing personalized rewards allows for more efficient estimation with fewer samples. In practice, personalization is often driven by a smaller, critical set of features compared to those affecting broader alignment criteria.

More intuitively, the theoretical analysis in [Proposition 1](#) suggests that identifying the parameter dimensions crucial for global knowledge and general alignment (θ_G) can enhance the process of optimizing personalized preferences. This is

achieved by focusing on the parameter dimensions essential for personalization (θ_L), under the assumption that θ_G and θ_L are separable. The results in [Figure 6](#) empirically support our claim. We analyze the changes in log probabilities of responses under DPO and BAPO. The experimental details are provided in [Section 4](#). While the log probabilities for the *base* response decrease under DPO, BAPO maintains them, enhancing stability throughout the preference optimization process. This consistency enables the model to assign significantly higher log probabilities to the *chosen* response, thus accelerating the learning process.

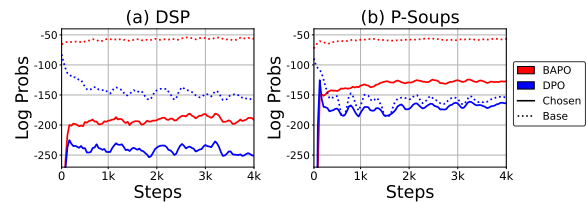


Figure 6: Evolution of log probabilities for *Chosen* and *Base* responses during preference optimization. The results are averaged across different preference types.

4 Experiment

4.1 Experimental Setups

Datasets We use two preference datasets for personalized preference optimization: P-Soups ([Jang et al., 2023](#)) and DSP ([Cheng et al., 2023](#)).

- **Personalized Soups (P-Soups)** include *Style* preferences, organized into three dimensions: P1, P2, and P3. Each dimension features two contrasting types, A and B. In [Table 1](#), we briefly describe the preference types.
- **Domain Specific Preference (DSP)** includes *Domains* preferences: *Academy*, *Business*, *Entertainment*, and *Literature & Art*.

Each dataset is composed of user queries and a set of responses for each query. In our pairwise preference format, for each user query x , we select a response that aligns with a specific preference as the chosen response y_w . Responses from other preferences are designated as rejected responses y_l . More details are provided in [Appendix A](#).

Learning Setups In our main experiments, we primarily use a Phi-3 model ([Abdin et al., 2024](#)), specifically its instruction-tuned version referred to as *Phi-3-mini-128k-instruct*, with 3.82 billion parameters. This model has been enhanced with DPO to align with general human preferences and safety

Table 1: Response Preferences of the P-Soups dataset.

Dimension	Type	Response Preference
(P1) Expertise	A	Elementary school level.
	B	PhD-level expertise in the field.
(P2) Verbosity	A	Concise, without being verbose.
	B	Informative and fully detailed.
(P3) Style	A	Friendly, witty and humorous.
	B	Answer in an unfriendly manner.

guidelines, following the SFT stage. Each personalized model, aimed at aligning with a specific preference type, is fine-tuned using Q-LoRA (Dettmers et al., 2024), a quantized variant of LoRA (Hu et al., 2021). We utilize a 4-bit normalized float (nf4) and double quantization with bf-16 to enhance computational efficiency. The LoRA settings, including a rank of $r = 32$ and $\alpha = 64$ with a dropout rate of 0.05, are applied to all linear layer weights of the model. Each personalized model is trained for a single epoch on feedback pairs using an effective batch size of 8. The learning rate, set at $5e-5$, follows the conventional training recipe (Tunstall et al., 2023a,b). The learning rate is decayed using a cosine scheduler (Loshchilov and Hutter, 2016).

Evaluation To evaluate the extent of forgetting after personalized preferences optimization, we divide the datasets into two categories: (i) Global Knowledge and (ii) General Alignment. In Global Knowledge, we assess the model’s prior knowledge of world understanding through closed-book question-answering tasks. More specifically, we use commonsense datasets such as PIQA (Bisk et al., 2020), SIQA (Sap et al., 2019), Arc-Challenge (Clark et al., 2018), Science QA (Lu et al., 2022), Commonsense QA (Talmor et al., 2018), and 5-shot MMLU (Hendrycks et al., 2020). Since the Science QA dataset includes visual tasks, we utilize text-only questions from this dataset. For assessing General Alignment, we conduct evaluations using the HHH-Alignment (Askell et al., 2021) datasets, which consist of categories focused on helpfulness, harmlessness, and honesty.

4.2 Performance on Knowledge Preservation

In Table 2, we evaluate how fine-tuning the Phi-3-mini model affects its performance in the *Global Knowledge* across diverse preferences. This evaluation includes the DPO (Rafailov et al., 2024) and other preference optimization methods such as RSO (Liu et al., 2023), IPO (Azar et al., 2024), DPOP (Pal et al., 2024), and ORPO (Hong et al.,

2024). The ‘Base’ in the table indicates the initial performance of the Phi-3-mini model.

The results show that the baseline methods significantly declines the performance on global knowledge datasets, while our BAPO method effectively maintains consistent performance across various evaluated datasets. We highlight that BAPO has advantageous characteristics, keeping performance variations due to preference heterogeneity remarkably low. In contrast to the baseline method, which exhibits high fluctuation and large variance across varying preferences, BAPO provides more reliable results with minimal variation.

We observe that personalized preferences do not necessarily lead to forgetting. In fact, they can sometimes enhance performance on certain datasets based on the types of preferences involved. For example, fine-tuning with domain-specific preferences in DSP datasets often results in improved performance on MMLU datasets. Notably, the ORPO method, which does not use a reference model during preference optimization, consistently outperforms other approaches in such cases. This implies there exists a natural trade-off in the use of reference models between preserving existing knowledge and acquiring new knowledge.

4.3 Performance on Alignment

General Alignment Table 3 presents the evaluation of general and personalized alignment after the personalized preference optimization. Ideally, the personalized model should maintain general alignment while accommodating its specific personalized preferences. We first evaluate whether the fine-tuned models maintain general alignment after personalization by using the HHH-Alignment datasets (Askell et al., 2021). The results show that BAPO effectively preserves the level of general alignment seen in the initial reference model, with minimal variation across diverse preference types.

Personalized Alignment We evaluate personalized alignment by measuring Reward Accuracy, which assesses whether the policy model prefers the selected response y_w over the dis-preferred response y_l for user prompts x in the validation set. The results show that BAPO more effectively accommodate personalized performance compared to other baselines. This demonstrates that utilizing base responses can boost sample efficiency for reward signals related to personalized preferences.

Table 2: Performance on global knowledge datasets after fine-tuning for personalized preferences. The term 'Base' refers to the initial performance of the Phi-3-mini model before personalization. Values in parentheses represent the standard deviation across different preference types: 6 for the P-Soups datasets and 4 for the DSP datasets.

Preference Dataset: P-Soups (Jang et al., 2023)									
Method	PIQA	SIQA	ARC-c	Sci. QA	Comm.	MMLU			
						STEM	Social	Human	Other
Base	78.0	72.0	81.9	79.8	46.0	47.7	62.7	55.4	65.3
DPO	77.0 _(2.8)	69.7 _(0.1)	81.6 _(0.9)	78.5 _(2.1)	68.7 _(1.6)	49.2 _(1.9)	65.7 _(8.4)	53.7 _(2.5)	64.8 _(5.5)
RSO	76.4 _(2.4)	71.1 _(0.7)	82.3 _(1.3)	80.8 _(1.5)	70.5 _(0.7)	50.3 _(1.2)	67.6 _(6.5)	55.3 _(0.5)	66.9 _(1.9)
IPO	62.9 _(11.0)	50.2 _(13.6)	51.2 _(24.2)	52.2 _(20.8)	41.8 _(19.2)	38.2 _(11.3)	51.4 _(19.8)	39.8 _(10.3)	48.2 _(16.6)
DPOP	76.1 _(1.7)	70.8 _(0.8)	81.8 _(1.7)	80.6 _(1.1)	70.6 _(1.4)	50.5 _(1.6)	68.3 _(4.5)	54.7 _(0.8)	67.4 _(1.4)
ORPO	66.6 _(6.0)	61.5 _(4.0)	71.5 _(2.9)	68.5 _(6.4)	60.7 _(2.9)	51.2 _(1.5)	70.0 _(2.7)	50.5 _(0.8)	65.1 _(1.1)
BAPO	78.0 _(1.5)	71.6 _(0.8)	82.5 _(1.1)	81.0 _(0.6)	71.5 _(0.7)	49.7 _(1.0)	66.1 _(3.0)	55.1 _(0.6)	66.4 _(1.0)

Preference Dataset: DSP (Cheng et al., 2023)									
Method	PIQA	SIQA	ARC-c	Sci. QA	Comm.	MMLU			
						STEM	Social	Human	Other
Base	78.0	72.0	81.9	79.8	46.0	47.7	62.7	55.4	65.3
DPO	77.6 _(0.6)	70.2 _(1.3)	81.7 _(1.1)	78.5 _(3.1)	69.1 _(0.9)	49.9 _(3.0)	65.2 _(9.2)	54.1 _(1.9)	66.3 _(2.2)
RSO	77.2 _(0.9)	71.2 _(0.5)	81.9 _(1.0)	80.2 _(0.9)	70.4 _(1.1)	50.5 _(2.0)	66.8 _(6.2)	55.9 _(0.6)	66.7 _(1.5)
IPO	50.9 _(1.3)	35.5 _(3.1)	19.8 _(13.1)	24.8 _(9.4)	25.8 _(6.6)	28.0 _(1.9)	30.2 _(4.8)	30.3 _(2.3)	30.0 _(2.5)
DPOP	77.9 _(1.5)	70.9 _(1.0)	81.6 _(2.4)	80.1 _(0.4)	69.8 _(1.5)	50.4 _(1.9)	67.4 _(7.4)	55.1 _(1.4)	67.2 _(1.5)
ORPO	66.6 _(6.0)	61.5 _(4.0)	71.5 _(2.9)	68.9 _(6.4)	60.7 _(2.9)	51.1 _(1.5)	69.9 _(2.7)	50.5 _(0.7)	65.1 _(1.1)
BAPO	78.0 _(1.2)	71.7 _(0.3)	83.2 _(0.5)	80.9 _(1.1)	71.1 _(0.7)	50.2 _(0.9)	66.1 _(2.9)	55.6 _(0.4)	67.1 _(0.4)

Table 3: Performance on general/personalized alignment after fine-tuning for personalized preferences.

Preference Datasets: P-Soups				
Method	HHH-Alignment			Rwd Acc.
	Helpful	Harmless	Honest	
Base	84.7	89.7	80.3	-
DPO	81.4 _(6.3)	87.9 _(5.3)	76.0 _(4.8)	93.2 _(3.1)
RSO	83.1 _(3.6)	89.7 _(3.6)	78.4 _(3.5)	93.0 _(3.1)
IPO	70.3 _(11.7)	73.3 _(16.5)	68.0 _(14.2)	89.6 _(7.6)
DPOP	83.1 _(4.7)	89.7 _(4.4)	79.2 _(2.9)	92.2 _(3.4)
ORPO	81.9 _(2.8)	83.6 _(5.5)	74.9 _(3.1)	84.6 _(2.1)
BAPO	84.0 _(1.8)	87.9 _(4.2)	80.6 _(1.2)	97.8 _(2.3)

Preference Datasets: DSP				
Method	HHH-Alignment			Rwd Acc.
	Helpful	Harmless	Honest	
Base	84.7	89.7	80.3	-
DPO	82.6 _(2.9)	91.8 _(3.6)	80.7 _(4.9)	87.1 _(4.0)
RSO	81.6 _(1.3)	91.4 _(2.7)	81.4 _(2.4)	87.1 _(4.3)
IPO	72.9 _(7.3)	74.6 _(8.6)	68.0 _(7.6)	86.2 _(3.7)
DPOP	72.9 _(7.3)	74.6 _(8.6)	68.0 _(7.6)	87.3 _(4.1)
ORPO	83.1 _(1.4)	92.2 _(3.3)	77.1 _(3.8)	79.2 _(3.2)
BAPO	85.2 _(1.6)	93.1 _(1.4)	81.2 _(3.4)	97.0 _(0.1)

4.4 Ablation Study

Model Architecture We conduct further experiments with the instruction-tuned Gemma-2B model (Team et al., 2024), referred to as *Gemma-2B-it*, which has also undergone RLHF for general alignment after the SFT stage. The results presented in Table 4 validates the robust efficacy of BAPO across different model architectures.

Table 4: Performance of the Gemma-2B-it model after fine-tuning for personalized preferences. Scores for MMLU and HHH are averaged across all categories.

Preference Datasets: P-Soups					
Method	Sci. QA	Comm.	MMLU	HHH	Rwd Acc
Base	51.9	46.0	28.8	67.4	-
DPO (P-Soups)	51.3	44.6	28.0	63.9	95.4 _(3.5)
BAPO (P-Soups)	51.5	44.9	28.1	64.2	95.4 _(3.4)
DPO (DSP)	51.5	45.4	28.3	66.1	98.2 _(0.6)
BAPO (DSP)	51.6	45.7	28.5	66.1	98.3 _(0.8)

Effect of Anchoring Strength The impact of anchoring strength λ on BAPO is illustrated in Figure 7. The performance change is measured against the *Base* model. As depicted in Figure 7(a), increasing anchoring strength generally enhances global knowledge preservation, although the effect plateaus at higher strengths. Additionally, Figure 7(b) shows the results on alignment, indicating that while base anchoring in BAPO improves both types of alignment, its effectiveness also reaches a limit at higher strengths.

Effect of LoRA Rank In Figure 8, we explore the impact of varying LoRA rank r on knowledge preservation and alignment, setting the scaling factor α such that $\frac{\alpha}{r} = 2$. As shown in Figure 8(a) and Figure 8(b), an increase in rank r leads to more pronounced forgetting in both global knowledge and general alignment. This finding supports re-

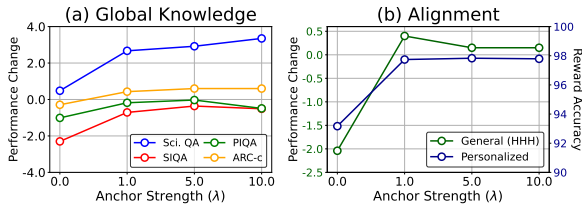


Figure 7: Performance of BAPO on P-Soups datasets with varying anchoring strength values λ . Note that setting $\lambda=0$ is equivalent to using the vanilla DPO.

cent research suggesting that a lower LoRA rank reduces the rate of learning but also minimizes forgetting (Biderman et al., 2024). Nevertheless, BAPO effectively preserves knowledge even as LoRA rank increases and enhances accommodation of personalized preferences at higher ranks, where the increased learning capacity could otherwise detract from learning personalized preferences.

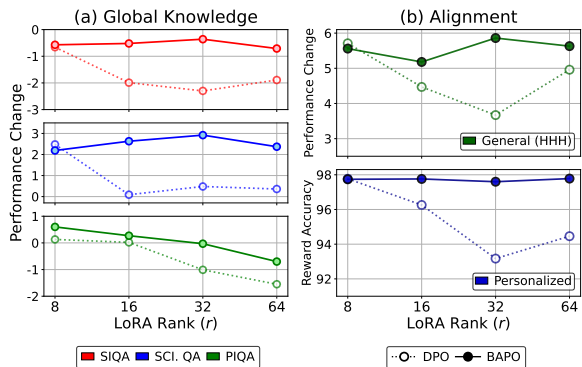


Figure 8: Performance of BAPO on P-Soups datasets with varying LoRA rank values r .

5 Discussion

We demonstrate that BAPO benefits from the separation between general alignment and personalized preferences. However, preserving the likelihood of the base response may sometimes hinder alignment with personalized preferences. For example, if a user prefers humorous but potentially harmful responses, and the base response is harmless, maintaining the base likelihood can conflict with achieving the user’s preferred style. Thus, while we distinguish between ‘Global Knowledge & General Alignment’ and ‘Personalized Alignment,’ their interaction is influenced by both the model’s existing knowledge and the new, targeted personalization.

Our experiments show that this separation is advantageous for BAPO, as personalized preferences—whether in specific response styles (P Soups Datasets) or specific domains (DSP Datasets)—tend not to overlap significantly with

the model’s general knowledge. Nevertheless, the challenge arises when preserving the base response’s likelihood (y_b) compromises the ability to cater to personalized preferences. This situation parallels the Stability-Plasticity Dilemma in conventional Continual Learning (Mermillod et al., 2013; Wang et al., 2023b), where the relationship between old and new knowledge influences the potential for forgetting.

6 Related Work

Learning from Human Feedback Often employed as the final stage of instruction tuning (Tunstall et al., 2023b; Jiang et al., 2024; Meta, 2024), learning from human feedback refines the policy language model to generate responses that align with human preferences (Ji et al., 2023; Zheng et al., 2023). This process usually involves collecting human preferences for pairs of candidate responses to differentiate between those that are preferred and those that are dispreferred. The two main approaches used are Reinforcement Learning from Human Feedback (RLHF) (Stiennon et al., 2020; Ouyang et al., 2022) and Direct Preference Optimization (DPO) (Rafailov et al., 2024). RLHF involves training a separate reward model that is then utilized in the subsequent reinforcement learning phase (Bai et al., 2022; Tunstall et al., 2023b). In contrast, DPO does not rely on a reward model but directly establishes a mapping between the reward function and the optimization objective (Pal et al., 2024; Liu et al., 2023). Our work specifically addresses the challenge of accommodating personalized preferences within the DPO framework. We focus on maintaining the likelihood of base responses from the reference model during the personalization process, ensuring the preservation of global knowledge and general alignment.

Forgetting in LLM Fine-tuning The issue of forgetting previously acquired knowledge during the fine-tuning on heterogeneous data has been extensively discussed (Wang et al., 2023c, 2024b), highlighting a fundamental trade-off between preserving old knowledge and acquiring new knowledge (Parisi et al., 2019; McCloskey and Cohen, 1989). In the context of LLMs, recent research has shown that the knowledge from pre-training can be compromised by supervised fine-tuning (SFT) on instruction data (Dou et al., 2023; Dong et al., 2023). A similar issue, known as *alignment tax*, occurs in preference optimization (Lin et al., 2023;

Lu et al., 2024). While prior research has addressed the forgetting induced by the LLM fine-tuning (Biderman et al., 2024; Luo et al., 2023), the effects of accommodating specific user preferences and the impact of their heterogeneity remain largely unexplored. In our study, we investigate how personalized preference optimization affects both global knowledge and general alignment.

Personalized Preference in LLM The use of a single scalar reward to represent user preferences presents a significant limitation when users have diverse and conflicting preferences (Ji et al., 2023; Zheng et al., 2023). To address this issue, some studies have explored clustering users who presumably share the same reward (Chakraborty et al., 2024; Park et al., 2024). Others have considered defining a reward function with multiple objective dimensions (Jafari et al., 2024; Yang et al., 2024) to achieve Pareto optimality among them (Guo et al., 2024; Zhong et al., 2024; Wang et al., 2024a). Additionally, some approaches involve merging model parameters trained for each dimension to accommodate the diverse combinations expressed by those dimension (Jang et al., 2023; Rame et al., 2024). In our study, we focus on the impact of preference heterogeneity on forgetting during personalized preference optimization, assuming that each user has a specific, definitive type of preference.

7 Conclusion

This study explores the degree and nature of forgetting caused by personalized preference optimization in instruction-tuned LLMs. Our findings indicate a reduced likelihood of generating original responses, alongside a decrease in the generation of dispreferred responses. To address this, we introduce Base-Anchored Preference Optimization (BAPO), a method that anchors the likelihood of base responses during the preference optimization process. This approach effectively preserves global knowledge and general alignment while successfully accommodating personalized preferences. We have conducted extensive experiments to validate the efficacy of BAPO and its benefits.

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Limitations While BAPO effectively preserves existing knowledge by leveraging the base response, it is important to note that if the base model is biased, the fine-tuned personalized model may also exhibit a similar bias. This consideration is crucial for machine learning practitioners. In our experiments, we utilized Q-LoRA for fine-tuning. Although we conducted an ablation study varying model capacity by adjusting the LoRA rank, a full-finetune might show different tendencies. Nonetheless, using LoRA fine-tuning for personalization is a common approach in LLM context. Regarding computational costs, although BAPO requires the use of a base response, potentially increasing memory and computational demands during training, most of these costs can be mitigated by pre-generating the base responses and caching them as offline datasets. Concerning the anchoring strength hyperparameter, λ , the extent and scope of forgetting may vary based on the type of knowledge and the personalized preference types. Ideally, the λ value should be adaptively assigned, but this aspect is left for future research.

Ethical Considerations In developing and implementing our approach to align LLMs with personalized preferences, we must consider the potential implications. While BAPO aims to accommodate diverse user preferences, it is crucial to ensure this customization does not unintentionally reinforce harmful biases or perpetuate discrimination. Additionally, we must protect user privacy and data security, ensuring that personalization does not expose sensitive information or compromise user anonymity. Finally, maintaining a balance between personalized alignment and the integrity of general knowledge is essential to avoid scenarios where excessive personalization might result in misinformation or a loss of objective truth.

Use of AI Assistants We utilize Copilot¹ for the development of our code pipeline, primarily for its auto-completion capabilities. For drafting the paper, we employ ChatGPT² to review the content, focusing on identifying grammatical errors and awkward expressions. However, the core content of the paper is original. We do not rely on AI assistants to generate any specific content that is closely related to the main claims of our research.

¹<https://github.com/features/copilot>

²<https://chatgpt.com/>

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A Dataset details

In our experiments, we utilize two datasets written in English for personalized preference optimization: the DSP (Domain-Specific Preference) and P-Soups datasets. The DSP dataset, proposed by (Cheng et al., 2023), comprises 13,000 prompts selected from the 52,000 Alpaca datasets (Taori et al., 2023). It features preferred responses tailored to specific queries across four practical domains: Academy, Business, Entertainment, and Literature & Art. Each prompt includes five responses: one from each of the four domains and the original Alpaca response. In our pairwise preference setup, the response from the corresponding domain is selected as the preferred one, while the others are considered rejected. This results in 52,000 pairs per dataset, with 2,000 pairs designated for the validation split. The P-Soups dataset (Jang et al., 2023), simulated by GPT-4, consists of pairwise feedback data where the AI is instructed to choose the better of two candidate responses. This dataset builds on prompt instances from Alpaca-GPT4, with additional prompts provided to ensure consistency in preference criteria. To facilitate experiments that require the same prompt across different preference types, we exclude the additional prompts introduced by P-Soups, keeping only the original prompts from the Alpaca dataset. The P-Soups dataset categorizes six conflicting preferences into three dimensions: expertise, informativeness, and friendliness, resulting in six preference combinations. Out of the 10,000 Alpaca-GPT4 prompts (Peng et al., 2023), we derive between 47,000 to 49,000 pairwise feedback entries per preference type, allocating 45,000 samples for the training split and the remainder for the validation split. Note that while response lengths may vary among preferences in the P-Soups dataset, they remain fairly consistent across different domains in the DSP dataset.

B Resources & Others

We use six RTX A6000 48GB GPU cards for our experiments, although we do not employ multi-GPU training. The GPU hours required for each run vary, but typically, running one epoch on the Phi-3-mini model with a LoRA rank of 32, including time for evaluation, takes about 10 hours. To reproduce all the results in this paper, approximately 1,600 GPU hours are required. We employ the Hugging Face Transformers library (Wolf et al., 2019) for the overall code.

C Changes in Log Probabilities of Responses

In Figure 9, we show the change in the log probability gap during personalized preference optimization on the P-Soups datasets. The gap indicates how the log probabilities of each response differ compared to the initial frozen reference model. During the early stages of learning, the personalized preference optimization rapidly increases the gap for the chosen response, which then quickly saturates. Meanwhile, the log probabilities for the rejected and base responses decrease rapidly. Figure 10 displays the actual log probabilities for each response.

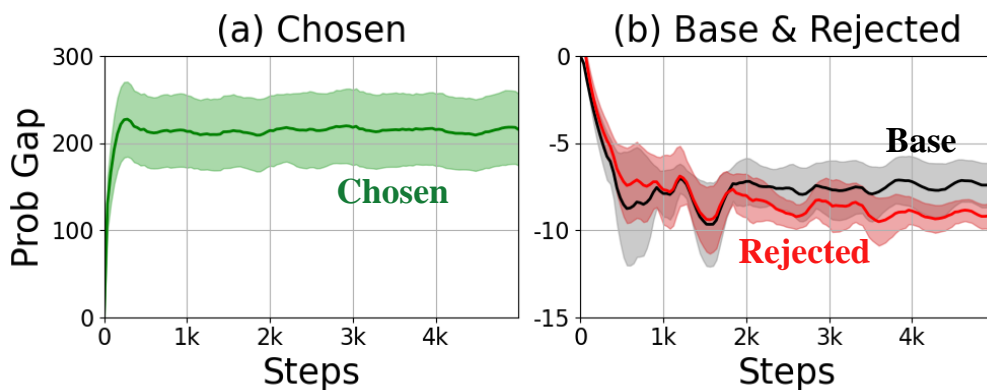


Figure 9: Log probabilities gap for responses on **P-Soups** (Jang et al., 2023) datasets.

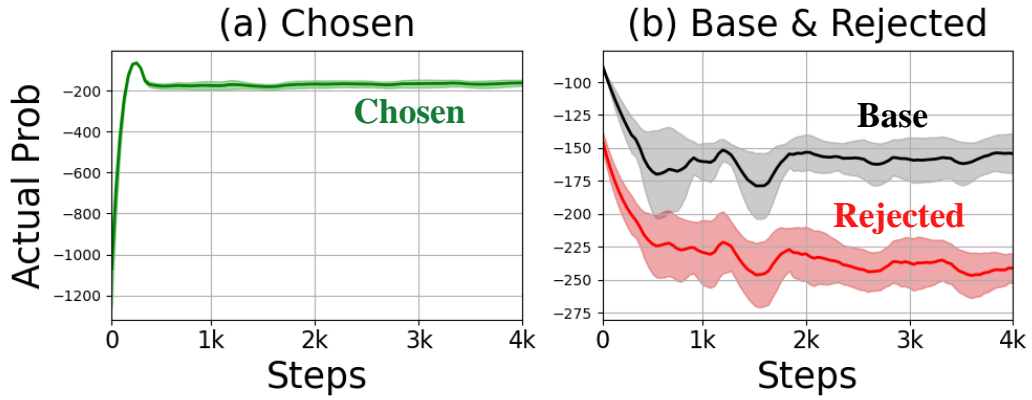


Figure 10: Actual log probabilities for responses on **P-Soups** (Jang et al., 2023) datasets.

In **Figure 11**, we present the same analysis on the DSP datasets, with the actual log probability plot in **Figure 12**. While the scale differs, the overall trend is consistent with the P-Soups experiment. The main distinction is that P-Soups datasets (style preference) significantly impacts the log probabilities of the base response more than the DSP datasets (domain preference). We conjecture that the DSP datasets aim to differentiate responses across different domains, whereas P-Soups datasets share the same domain but differ only in superficial style, thus having a greater effect on the base response.

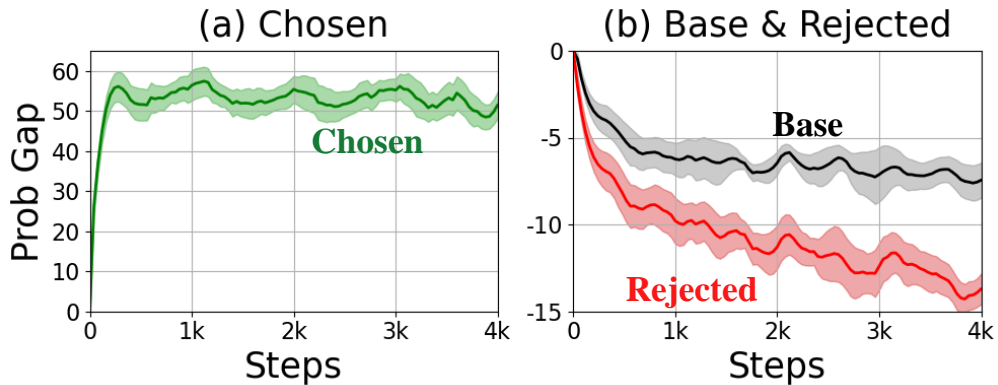


Figure 11: Log probabilities gap for responses on **DSP** (Cheng et al., 2023) datasets.

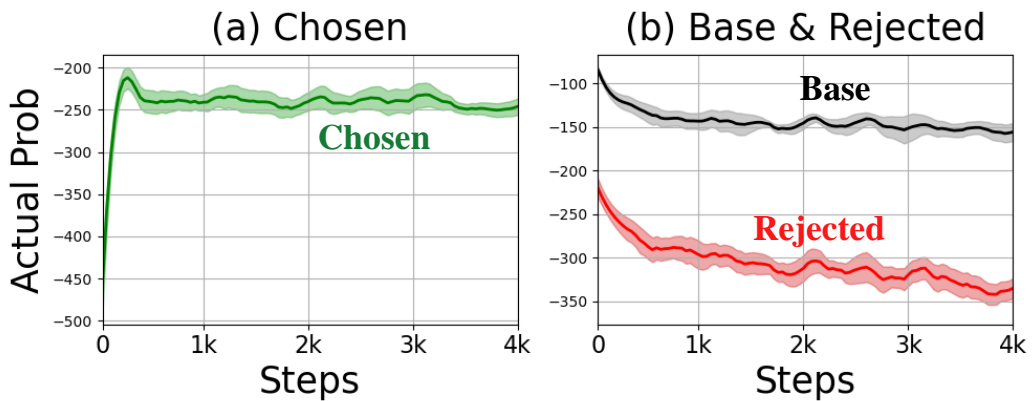


Figure 12: Actual log probabilities for responses on **P-Soups** (Jang et al., 2023) datasets.

D Proof of Proposition 1

First, observe that under the linear reward model assumption, maximum likelihood estimation (MLE) of unknown parameter θ_* is obtained as follows:

$$\hat{\theta}_{MLE} = \operatorname{argmin}_{\theta \in \theta_B} \mathcal{L}_{BT}(\theta) = \operatorname{argmin}_{\theta \in \theta_B} \sum_{i=1}^n -\log(\sigma(\langle \theta, \phi(x^i, y_w^i) - \phi(x^i, y_l^i) \rangle)), \quad (7)$$

where, σ is a sigmoid function and (x^i, y_w^i, y_l^i) denotes i -th (out of n) preference sample with context x^i , winning and losing response y_w^i, y_l^i respectively. Also, and $\theta_B = \{\theta \in \mathbb{R}^d : \|\theta\| \leq B\}$.

In order to prove the **Proposition 1**, we bring the latest result for the sample complexity bound for the linear preference model which is provided in the **Lemma 3.1** of (Zhu et al., 2023). We restate the lemma here for the completeness.

Lemma 1 Assume, $\phi(y, x) \leq L$ for all possible response, context pairs (y, x) and $\theta_* \leq B$ is unknown parameter for linear model in eq. 7. Then, for $\lambda > 0$, constant $C' > 0$ and estimator $\hat{\theta}_{MLE}$ for the Bradley-Terry model loss (eq. 7), the following confidence bound holds with probability $1 - \delta$:

$$\|\hat{\theta}_{MLE} - \theta_*\|_{\Sigma_D + \lambda I} \leq C' \cdot \sqrt{\frac{d + \log(1/\delta)}{\gamma^2 n} + \lambda B^2}. \quad (8)$$

Here, $\Sigma_D = \frac{1}{n} \sum_{i=1}^n (\phi(x^i, y_w^i) - \phi(x^i, y_l^i))(\phi(x^i, y_w^i) - \phi(x^i, y_l^i))^\top$, $\gamma = 1/(2 + \exp(-LB) + \exp(LB))$.

Now, suppose we have full information of θ_*^G and without loss of generality, θ_*^G has nonzero values on the first $d-k$ dimensions. (Note that according to **Assumption. 2**, this automatically implies that θ_*^L has nonzero components only on the last k dimensions.) Here, for the ease of analysis, we truncate only nonzero parts of θ_*^L to make it a k -dimensional vector. Also, denote $\phi^L(y, x) = \phi(y, x)_{d-k+1:d}$ be the last k dimensional part of feature vector that governs personalization reward L . With this, we can calculate MLE of BT model only for the last k dimensional components in the following way:

$$\hat{\theta}_{MLE}^L = \operatorname{argmin}_{\theta^L \in \theta_{B'}} \mathcal{L}_{BT}(\theta^L) = \operatorname{argmin}_{\theta^L \in \theta_{B'}} \sum_{i=1}^n -\log(\sigma(\langle \theta^L, \phi^L(x^i, y_w^i) - \phi^L(x^i, y_l^i) \rangle)), \quad (9)$$

where $\theta_{B'} = \{\theta \in \mathbb{R}^k : \|\theta\| \leq B'\}$.

Now, with **Lemma. 1** and **Assumptions 1, 2**, it is easy to see the following confidence bound for the θ_*^L holds by the following lemma.


Lemma 2 With $\phi(y, x)_{d-k+1:d} \leq L'$ for all possible response, context pairs (y, x) and $\theta_*^L \leq B'$. Then, for $\lambda' > 0$, constant $C'' > 0$ and unknown parameter $\hat{\theta}_{MLE}^L$ from the modified Bradley-Terry model loss (eq. 9), the following confidence bound holds with probability $1 - \delta$:

$$\|\hat{\theta}_{MLE}^L - \theta_*^L\|_{\Sigma_D^L + \lambda' I} \leq C'' \cdot \sqrt{\frac{d + \log(1/\delta)}{\gamma'^2 n} + \lambda' B'^2}. \quad (10)$$

Here, $\Sigma_D^L = \frac{1}{n} \sum_{i=1}^n (\phi^L(x^i, y_w^i) - \phi^L(x^i, y_l^i))(\phi^L(x^i, y_w^i) - \phi^L(x^i, y_l^i))^\top$, $\gamma' = 1/(2 + \exp(-L'B') + \exp(L'B'))$.

Combining **Lemma 1** and **Lemma 2**, we see that **Proposition. 1** holds.

E Complete Example Responses of Figure 1



User prompt (x)

How much water should I put into the melon to make up a watermelon?

Base

It's not possible to "make up a watermelon" by adding water to a melon, as they are distinct fruits with different characteristics. A watermelon is a large, round fruit known for its high water content and sweet, red flesh, while a melon can refer to various fruits like cantaloupe or honeydew, which are smaller and have different flavors and textures.

BAPO (Preference: Literature)

Ah, the melon and the watermelon, two fruits that are often confused. However, my dear friend, **I must clarify that the melon and the watermelon are two distinct fruits.** The melon is a fruit that is typically smaller in size and has a softer texture, while the watermelon is a larger fruit with a tougher exterior and a juicy interior. As for your question, my dear friend, it is not possible to add water to a melon to make it a watermelon. The melon and the watermelon are two separate fruits with their own unique characteristics and flavors. However, if you are looking to make a refreshing drink or a fruit salad, you can certainly combine melons and watermelons with other fruits to create a delicious and healthy treat. May your journey be filled with sweetness and joy, my dear friend.

BAPO (Preference: Entertainment)

Well, that's a funny question! But seriously, **it's not possible to make a watermelon by adding water to it.** Watermelons are a type of fruit that grow on vines and have a specific amount of water content naturally. So, no need to worry about adding water to make a watermelon.

DPO (Preference: Literature)

Ah, the art of melon and water, a question of balance and harmony. For a watermelon to be truly juicy and sweet, it needs a certain amount of water to make it complete. The amount of water needed depends on the size of the melon, and the type of soil it's grown in, the sun's warmth and the rain's rhythm. But as a general rule, **for every pound of melon, Add a cup of water, and let it soak in, a gentle potion.** So if your melon weighs ten pounds, add ten cups of water, and let it sit for a while, until it's ready to be a feast, a true savory matter. For a watermelon is not just a fruit, it's a symbol of life, a reminder that we too need water, to thrive and to strive.

Figure 13: Full text of responses in Figure 1. For the same user prompt, the personalized models respond differently.

F Complete Example Responses of Figure 4



User prompt (x)

Describe a time when you had to make a difficult decision.

Base

One of the most challenging decisions I had to make was **when I was offered two jobs at the same time**. One was a position in my hometown, which offered a comfortable salary and the familiarity of my community. The other was a high-paying job in a new city, which would have required me to relocate and step out of my comfort zone. The decision was difficult because both options had their own merits. On one hand, staying in my hometown would have meant maintaining my social connections and being close to my family. On the other hand, the new job would have provided me with a significant increase in salary, better career prospects, and the opportunity to experience a new city and its culture. After much deliberation, I decided to take the job in the new city. I realized that this was a chance for personal growth and development, and I didn't want to let fear of the unknown hold me back. I also considered the long-term benefits of the new job, such as the potential for career advancement and the opportunity to expand my professional network. In the end, I knew that making this decision would be difficult, but I felt confident that it was the right choice for my personal and professional growth. It was a challenging experience, but it taught me the importance of taking risks and stepping out of my comfort zone.

Style (P1A): Elementary School Level

Once, **I had to make a difficult decision about which toy to play with**. One toy was my old favorite, a stuffed animal, but it was getting worn out and falling apart. The other toy was a brand new robot, but it made a lot of noise and might break if I played with it too roughly. I had to think really hard about which toy would be the most fun and also be kind to my friends. I decided to play with the robot, because even though it was new, it was also very exciting and I could be more careful with it.

Style (P1B): Ph.D. Student Level

As a PhD student in the field of computational neuroscience, **I often have to make difficult decisions when designing and implementing complex computational models of brain function**. One particularly challenging situation I encountered was when I was trying to determine the appropriate level of detail to include in a large-scale model of cortical processing. On one hand, including a high level of detail could lead to more accurate simulations, but it would also significantly increase the computational complexity and require substantially more time and resources to run. On the other hand, using a more simplified model would be faster and more efficient, but it may not capture all the important features of brain function. I spent several weeks carefully weighing the pros and cons of each approach, discussing the options with my advisor and colleagues, and reviewing the relevant literature. Ultimately, I decided to go with a more detailed model, as I felt that the potential benefits outweighed the drawbacks. However, I also implemented several optimization techniques to reduce the computational cost, and I carefully planned out a strategy for validating and evaluating the model's accuracy. This decision required a deep understanding of the computational and theoretical aspects of neuroscience, as well as the ability to think critically and weigh the trade-offs involved in different approaches.

Figure 14: Full text of responses in Figure 4. For the same user prompt, the personalized models respond differently.