# **Cross-Task Generalization Abilities of Large Language Models**

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# Abstract

Humans can learn a new language task efficiently with only few examples, by leveraging their knowledge and experience obtained when learning prior tasks. Enabling similar crosstask generalization abilities in NLP systems is fundamental for approaching the goal of general intelligence and expanding the reach of language technology in the future. In this thesis proposal, I will present my work on (1) benchmarking cross-task generalization abilities with diverse NLP tasks; (2) developing model architectures for improving cross-task generalization abilities; (3) analyzing and predicting the generalization landscape of current state-of-theart large language models. Additionally, I will outline future research directions, along with preliminary thoughts on addressing them.

# 1 Introduction

In recent years, large language models (LLMs) have greatly revolutionized natural language processing research, demonstrating remarkable capabilities in various natural language processing benchmarks (Devlin et al. 2019; Radford et al. 2019; Raffel et al. 2020; Brown et al. 2020, *inter alia*). As their capabilities have expanded, there has been a corresponding increase in their adoption. LLM-powered tools are now playing an essential role in daily activities, from translation and search engines, to personalized chatbots and tutors. Looking ahead, we can expect LLMs to be applied to a wider spectrum of downstream applications with increasing complexity and intricacy.

However, building these applications still requires extensive *task-specific* efforts. This involves data collection, model architecture modifications and training procedure design. Even with the most powerful LLMs, manual selection of in-context ex-



Figure 1: Instance-level Generalization vs. Crosstask Generalization. This thesis proposal advocates for the crucial role of cross-task generalization in NLP systems and presents my research efforts in this area.

amples or prompt engineering is often required to fully unlock their performance.

From a *practical* perspective, these task-specific approaches lack scalability. Every new application in the future will demand repeating these tedious and costly processes. From a *research* perspective, achieving human-level performance on individual tasks through extensive data collection and engineering efforts falls short of the ideal general intelligence. A truly intelligent system should be able to "reuse previously acquired knowledge about a language and adapt to a new task quickly" (Yogatama et al., 2019; Linzen, 2020). Evaluating these systems based on their "skill-acquisition efficiency" (Chollet, 2019) becomes crucial in this context.

Existing work has approached the problem of learning efficiency by developing better few-shot learning algorithms, *e.g.*, re-formulating tasks into formats that resembles the pre-training objective (Schick and Schütze, 2020a,b). Such progress primarily focus on improving *instance-level generalization*, *i.e.*, how to better generalize from a few labeled instances to make predictions about new instances, *within the scope of one individual task*. From a broader perspective, human-like learning efficiency also benefits from *task-level generaliza*-

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*tion*, or *cross-task generalization* (Fig. 1). Humans accumulate their learning experience on previous seen tasks, so that when confronted with a novel task, we are able to grasp the essence of it quickly and learn it efficiently.

My research goal is to enable human-like adaptability and learning efficiency in NLP systems. I argue that achieving cross-task generalization is an essential building block for this goal. In the following, I will first revisit the background and prior works (§2). Next, I will introduce my contributions in three areas: (1) benchmarking crosstask generalization with diverse NLP tasks  $(\S3.1)$ ; (2) developing new model architectures that not only improve cross-task generalization but also enhance interpretability (§3.2.1) and inference speed (§3.2.2). (3) analyzing the generalization landscape of LLMs and predicting their performance across different model families, model scales and tasks (§3.3). Finally, I will discuss future directions for my research, including (1) pushing the limits of incontext learning with various types of contexts, and (2) developing autonomous learning agents that can acquire their own learning materials (§4).

### 2 Background

Few-shot Fine-tuning. Pre-trained language models (e.g., BERT, Devlin et al. 2019) have demonstrated great few-shot learning ability via fine-tuning (Zhang et al., 2021). Schick and Schütze (2020a,b) proposed pattern-exploiting training (PET), which formulates text classification and NLI tasks into cloze questions that resemble the masked language modeling objective. PET can be further improved by incorporating demonstrations into the input (Gao et al., 2021); and by densifying the supervision signal with label conditioning (Tam et al., 2021). While successful, these approaches focus on instance-level generalization (Fig. 1), and different downstream tasks are learned in isolation. Our research work aims to boost fewshot learning ability on unseen tasks via acquiring cross-task generalization ability from seen tasks.

**Few-shot In-Context Learning.** In-context learning (ICL) is an alternative approach for few-shot learning by simply concatenating the few-shot examples and using them as a prompt before the inference example. Popularized by more recent language models like GPT-3 (Brown et al., 2020) and PaLM (Chowdhery et al., 2022), ICL allows models to learn from a few examples without

any gradient updates and achieve competitive performance. While this approach works well for very large models, smaller models requires *meta-training* to gain similar capabilities (Chen et al., 2022; Min et al., 2022). Our research on cross-task generalization aligns more with the latter approach. However, the former approach remains relevant, as the next-token prediction objective during pre-training can be seen as a superset of language tasks, and ICL can be viewed as generalizing to unseen tasks at inference time.

Meta-learning in NLP. The goal of rapid task adaptation and cross-task generalization is closely related to the research field of *meta-learning*, or learning to learn (Schmidhuber, 1987). While widely explored in computer vision and robotics community (Yu et al., 2020; Triantafillou et al., 2020), meta-learning is relatively underexplored in NLP. Existing NLP research has primarily focused on applying meta-learning algorithms to a narrow distribution of tasks, e.g., relation classification (Han et al., 2018; Gao et al., 2019), text classification (Dou et al., 2019; Bansal et al., 2020a,b), low-resource machine translation (Gu et al., 2018). Our work explores a more realistic scenario: learning from NLP tasks covering diverse formats, goals and domains. To emphasize our focus on task-level meta-learning, as opposed to cross-domain or crosslingual meta-learning, we primarily adopt the term "cross-task generalization" in this work.

**Unifying NLP Task Formats.** Researchers have explored unifying the formats of different tasks, in order to better enable knowledge transfer, *e.g.*, DecaNLP (McCann et al., 2018), UFO-Entail (Yin et al., 2020) and EFL (Wang et al., 2021). Following T5 (Raffel et al., 2020), we adopt a unified text-to-text format that subsumes all text-based tasks of interest. Related to our work, UnifiedQA (Khashabi et al., 2020) examines the feasibility of training a general cross-format QA model with multi-task learning. Our work extends from these ideas, and we significantly scale the number of tasks to 160 to broaden the coverage, in hopes to build a general-purpose data-efficient learner.

#### **3** Research Work

#### 3.1 Benchmarking Cross-Task Generalization

To investigate and enable cross-task generalization abilities in large language models (LLMs), a suitable benchmark is essential as a starting point. In the following, we describe our efforts in building the CROSSFIT benchmark (Ye et al., 2021).

**Problem Setting.** We define a task T as a tuple of  $(\mathcal{D}_{train}, \mathcal{D}_{dev}, \mathcal{D}_{test})$ . Each set  $\mathcal{D}$  is a set of annotated examples  $\{(x_i, y_i)\}$  in text-to-text format. To benchmark cross-task generalization, we first gather a large repository of few-shot tasks  $\mathcal{T}$ , and partition them into three non-overlapping sets  $\mathcal{T}_{train}, \mathcal{T}_{dev}, \mathcal{T}_{test}$ . A method for this proposed setting is expected to first learn from  $\mathcal{T}_{train}$  and perform necessary hyperparameter tuning with  $\mathcal{T}_{dev}$  in an *upstream* learning stage; it is then evaluated on each task in  $\mathcal{T}_{test}$  in an *downstream* learning stage.

**Data.** We use huggingface datasets library (Lhoest et al., 2021) and collect 160 tasks to formulate our task repository  $\mathcal{T}$ . They cover diverse formats (classification, multiple choice, etc.), goals (question answering, fact checking, etc.) and domains (biomedical, social media, etc.). We subsample the training sets for each task to simulate the few-shot setting (16 shots per class for classification tasks, 32 shots for other tasks). In our main experiments, we randomly partition  $\mathcal{T}$  into ( $\mathcal{T}_{train}$ ,  $\mathcal{T}_{dev}$ ,  $\mathcal{T}_{test}$ ). In later analysis, we also create partitions according to a task taxonomy we created for the 160 tasks (Fig. 2).

**Experiments.** For the upstream learning stage with  $\mathcal{T}_{train}$ , we compare simple multi-task learning and three meta-learning algorithms: (1) Model-Agnostic Meta-Learning (MAML; Finn et al. 2017), (2) the first-order variant of MAML, and (3) Reptile (Nichol et al., 2018), another memory-efficient, first-order meta-learning algorithm. After the upstream learning stage, we fine-tune the resulting models on each task in  $\mathcal{T}_{test}$ . We report the performance gains achieved by models trained with upstream learning compared to those trained without, expressed as the relative percentage increase.

**Main Findings.** (1) An upstream learning stage can improve the model's few-shot learning performance on unseen tasks. By aggregating results from all upstream learning methods and task partitions investigated, we find that the performance on 51.47% test tasks are significantly improved (>5% relative improvement compared to direct finetuning); 35.93% tasks are relatively unaffected (between  $\pm 5\%$ ); and 12.60% tasks suffer from worse performance (<-5%). We also find that the most straight-forward multi-task learning method outperforms more sophisticated meta-learning algo-



Figure 2: Taxonomy of NLP tasks included in the CROSSFIT benchmark (§3.1).

rithms. (2) The selection of tasks in the upstream learning stage plays an important role in performance on unseen tasks. Meanwhile, the transfer mechanism does not clearly align with our naive categorization of tasks based on task format (*e.g.*, classification, QA). For example, when controlling the composition of upstream tasks ( $\mathcal{T}_{train}$ ) to be 100% classification, 100% non-classification, or 50%-50%, the average performance on unseen tasks are comparable. (3) We find that enlarging the size of  $D_{train}$  in upstream tasks does not necessitate better cross-task generalization. By enlarging  $D_{train}$  of upstream tasks by 8x, the downstream performance is improved by merely 4%.

#### 3.2 Improved Modeling Techniques

#### 3.2.1 Task-level Mixture-of-Experts

Our CROSSFIT work in §3.1 and recent work (Aghajanyan et al., 2021) suggest that training language models to multi-task on a diverse collection of NLP tasks is beneficial. The resulting model is not only better at handling seen tasks, but also better at adapting to unseen tasks in the few-shot setting. However, the potential of these multi-task models may be limited as the exact *same* set of weights is applied, and the *same* computation is executed, for very *different* tasks. Humans, on the other hand, develop modular skill sets and accumulate knowledge during learning, and can readily



Figure 3: Task-level Mixture-of-experts Transformer models used in §3.2.1. Right: A router takes in a task representation and make decisions on expert selection. Left: the weighted sum of the outputs from each expert are considered the final output for this layer.

reuse and recompose only the necessary ones when facing a task. Although multi-task models may develop latent skills within their weights, we are interested in enabling this modular, skill-sharing process more explicitly.

A natural fit for our goal would be task-level mixture-of-expert models (Jacobs et al., 1991; Kudugunta et al., 2021), where the model computation is dependent on the task at hand. In our CrossTask-MoE work (Ye et al., 2022), we adapt and train such mixture-of-expert models in the cross-task generalization setting. Our model contains a collection of experts and a router that chooses from the experts. For a given task  $T_k \in \mathcal{T}$ , with k as its task index, the router first takes the task representation  $(\mathbf{T}_k)$  from a look-up embedding table (T). The router network outputs a matrix  $\mathbf{L} \in \mathbb{R}^{m \times n}$ , where  $\mathbf{L}_{i,j}$  represents the logits of using expert  $E^{(i,j)}$  in layer *i*. L goes through a selection function f to normalize the routing decisions in each layer, resulting in a final decision matrix  $\mathbf{D} \in \mathbb{R}^{m imes n}$ . We then use the decision matrix D from the router to control the computation conducted by the experts. In layer *i*, given input hidden states  $\mathbf{h}_{in}^{(i)}$ , the output  $\mathbf{h}_{out}^{(i)}$ would be the weighted sum of all experts in the layer, and the weights are specified in  $D_{i,.}$ , *i.e.*,  $\mathbf{h}_{out}^{(i)} = \sum_{j=1}^{m} \mathbf{D}_{i,j} E^{(i,j)}(\mathbf{h}_{in}^{(i)}).$ 

We first conduct detailed ablations on different design choices of Task-level MoEs and converge to a final method. Our results suggest that training task-level mixture-of-experts can alleviate negative transfer and achieve better few-shot performance on unseen tasks. We find that these models help



Figure 4: Investigation on Fusion Methods for Incontext Learning. In \$3.2.2, we compare different methods to incorporate examples for in-context learning. We term these as "fusion methods".  $\oplus$  marks where and how fusion is implemented.

improve the average performance gain (ARG) metric by 2.6% when adapting to unseen tasks in the few-shot setting and by 5.6% in the zeroshot generalization setting. In our interpretability analysis, we find that the learned routing decisions and experts partially align with human categorization of NLP tasks – certain experts are strongly associated with extractive tasks, some with classification tasks, and some with tasks requiring world knowledge. By disabling these experts with high associations, performance will deteriorate significantly. In one extreme case, disabling 3 experts for the emotion classification task results in a dramatic drop in F1 score, from 82% to a mere 16%.

# 3.2.2 Fusion-in-Decoders for Efficient In-Context Learning

As previously described in §2, in-context learning (ICL) is a new way to perform few-shot learning without updating model weights, by concatenating a few demonstrations and preprending them before the test input. One limitation of in-context learning is that the concatenated demonstrations are often excessively long and induce additional computation costs. Inspired by fusion-in-decoder (FiD; Izacard and Grave 2021) models which efficiently aggregate passages and thus outperforms concatenation-based models in open-domain QA, we hypothesize that similar techniques can be applied to improve the efficiency and end-task performance of ICL.

In our FiD-ICL work (Ye et al., 2023a),

we present a comprehensive study on three methods—concatenation-based (early fusion), FiD (intermediate), and ensemble-based (late)—to aggregate few-shot examples in ICL. See Figure 4 for an illustration of these three methods. We adopt a cross-task generalization setup where a model is first trained to perform ICL on a mixture of tasks using one selected fusion method, then evaluated on held-out tasks for ICL (Sanh et al., 2022).

Results on 11 held-out tasks show that FiD-ICL matches or outperforms the other two fusion methods across three different model scales (250M, 800M, 3B). Notably, FiD-ICL, a gradient-free incontext learning method, narrows the performance gap between ICL and T-Few (Liu et al., 2022), a state-of-the-art few-shot fine-tuning method, to be less than 3%. Additionally, we show that FiD-ICL is 10x faster at inference time compared to concat-based and ensemble-based ICL, as we can pre-compute the representations of in-context examples and reuse them. FiD-ICL also enables scaling up to meta-training 3B-sized models, which would lead to out-of-memory errors with concatbased ICL when on an academic budget.

# 3.3 Modeling and Predicting the LLM Generalization Landscape

Because a large language model excels at one task, can we expect it to perform well on another task? Are there any patterns that govern how well stateof-the-art LLMs generalize across different tasks? To answer these questions, we use data-driven approaches to investigate the predictability of large language model capabilities across different tasks, model families, model scales and numbers of incontext examples (Ye et al., 2023b).

We investigate this question using experiment records from BIG-bench (BIG-bench authors, 2023), a collaborative benchmark that contains a diverse set of tasks contributed by the community, covering "problem from linguistics, childhood development, math, common-sense reasoning, biology, physics, social bias, software development, and beyond." We gather and carefully filter these records, yielding a total of 56k records which we use as the "dataset" for our analysis.

Through extensive experiments, we find that LLMs' performance on BIG-bench follows predictable patterns. In the default setting where we create train and test sets with random sampling, our best predictor, an MLP model, achieves an RMSE lower than 0.05 (*i.e.*, on average mis-predict by < 0.05 when the range is [0, 1]) and an  $R^2$  greater than 95% (*i.e.*, explains more than 95% variance in the target variable). However, the predictor's performance is dependent on the assumptions of the train-test distribution. In a more challenging setting where we hold out the Cartesian product of complete model families (all model scales) and complete tasks (all numbers of shots), the predictor's performance decreases ( $R^2 : 95\% \rightarrow 86\%$ ).

We further explore to what extent emergent abilities (Wei et al., 2022a) can be predicted, and how our performance prediction models can be used to create more efficient benchmarks for future LLMs.

# **4** Future Directions

Pushing the Limit of In-Context Learning. As an alternative to model fine-tuning, in-context learning has shown to be effective in adapting an LLM to perform novel tasks. Existing works on in-context learning mostly focus on conditioning on demonstrations of one single task. It is possible to break this convention by conditioning on diverse and heterogeneous contexts. For example, Pruksachatkun et al. (2020); Vu et al. (2020) highlight the benefits of intermediate task transfer in the fine-tuning paradigm. Revisiting this technique with in-context learning may help improve end-task performance and also enhance our understanding of in-context learning. Recent progresses on long-context LMs open up new opportunities for scaling not only the length, but also the diversity and composition of "contexts" for in-context learning, which we plan to investigate in the future.

From Data-Efficient Learners to Self-Sufficient Learners. So far in our efforts, the models are expected to perform few-shot learning when the fewshot training data are provided and fixed. A more ambitious goal will be to build intelligent systems that can acquire their own learning material and learn in the open-endedness. As the capabilities of LLMs continue to grow, they demonstrate agentic behaviors such as reasoning (Wei et al., 2022b), planning (Wang et al., 2023), tool use (Schick et al., 2023), self-refinement (Madaan et al., 2023), etc. All of these are also fundamental aspects of human learning processes. In the future, we plan to incorporate these latest advances into building an autonomous, self-sufficient learning agent capable of devising a learning plan, executing it, reflecting on its own limitations, and dynamically adjusting the plan throughout the course of learning.

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