

[14] HPSClerk02 (Female): "Halcyon Parcel Service is proud to be the colony's only parcel delivery service."

[3] HPSClerk02 (Female): "How may I be of assistance?"

[19] Player: "Yeah, I've got this notice to pick up a parcel."

[20] HPSClerk02 (Female): "I must respectfully ask that you calm down, please. Parcels must be picked up at Window A."

[21] Player: "But that's all the way over there. Can't you just get it for me?"

[24] HPSClerk02 (Female): "Maintaining proper window structure is imperative to the smooth operation of HPS."

[22] Player: "Are you kidding me?"

[25] HPSClerk02 (Female): "If you would like to lodge a complaint about the quality of your service, please request a complaint form at Window C."

[28] HPSClerk02 (Female): "If you would like to request a complaint form at Window C, please make an appointment."

[26] Player: "Let me guess. If I want to make an appointment, I have to request a form?"

[29] HPSClerk02 (Female): "I see you're familiar with our company policy."

[23] Player: "Fine, I'll go back to window A."

