IDENTIFICATION AND CLASSIFICATION OF EMOTIONAL KEY PHRASES FROM **PSYCHOLOGICAL TEXTS**

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Abstract

Emotions, a complex state of feeling results in physical and psychological changes that influence human behavior. Thus, in order to extract the emotional key phrases from psychological texts, here, we have presented a phrase level emotion identification and classification system. The system takes predefined emotional statements of seven basic emotion classes (anger, disgust, fear, guilt, joy, sadness and shame) as input and extracts seven types of emotional trigrams. The trigrams were represented as Context Vectors. Between a pair of Context Vectors, an Affinity Score was calculated based on the law of gravitation with respect to different distance metrics (e.g., Chebyshev, Euclidean and Hamming).

Introduction

- Emotions, a complex state of feeling results in physical and psychological changes that influence human behavior.
- Human emotions are the most complex and unique features to be described. If we ask someone regarding emotion, he or she will reply simply that it is a *'feeling'*.
- Psychological texts contain huge number of emotional words because psychology and emotions are inter-wined, though they are different.

• A phrase that contains more than one word can be a better way of representing emotions than a single word.

• Thus, the emotional phrase identification and their classification from text have great importance in Natural Language Processing (NLP).

Corpus Preparation

• The emotional statements were collected from the ISEAR (International Survey on Emotion Antecedents and Reactions) database

• It is found that only 1096 statements belong to *anger, disgust sadness* and *shame* classes whereas the *fear, guilt* and *joy* classes contain 1095, 1093 and 1094 different statements, respectively.

Corpus Preparation contd..

• Each statement may contain multiple sentences, so after sentence tokenization, it is observed that the *anger* and *fear* classes contain the maximum number of sentences.

• It is observed that the *anger* class contains the maximum number of tokenized words.

Corpus Statistics

Emotions	Total No. of Statements	Total No. of Sentences	Total No. of Tokenized Words
<u>Anger</u>	<u>1096</u>	<u>1760</u>	<u>24301</u>
Disgust	1096	1607	20871
Fear	1095	1760	22912
Guilt	1093	1718	22430
Joy	1094	1554	18851
Sadness	1096	1606	19480
Shame	1096	1609	20948
Total	7,666	11,614	1,49,793

Context Windows

• The tokenized words were grouped to form trigrams in order to grasp the roles of the previous and next tokens with respect to the target token.

• Each of the trigrams was considered as a Context Window (CW) to acquire the emotional phrases.

Context Windows contd..

It is considered that, in each of the Context Windows, the first word appears as a non-affect word, second word as an affect word, and third word as a non-affect word (<NAW₁>, <AW>, <NAW₂>).

Context Windows contd..

A few example patterns of the CWs which follows the pattern <AW>, $(\langle NAW_1 \rangle,$ <NAW₂>) are "advices, about, problems" (Anger), "already,frightened,us" (Fear), "always, joyous, one" (Joy), "acted,cruelly,to" (Disgust), "adolescent, guilt, growing" (Guilt), "always, sad, for" (Sadness), "and, sorry, just" (Shame)

<NAW₁,AW,NAW₂> Statistics

Emotions	Total No of Trigrams	Total no of Trigrams that follows <naw<sub>1,AW,NAW₂> pattern (CW)</naw<sub>
Anger	20785	1356
Disgust	17661	1283
Fear	19392	1573
Guilt	18997	1298
Joy	15743	1179
Sadness	16270	1210
Shame	17731	1058

Similar and Dissimilar NAW's

It was observed that the stop words are mostly present in <NAW₁, AW, NAW₂> pattern where similar and dissimilar NAWs are appeared before and after their corresponding CWs.

Similar and Dissimilar NAW's contd..

Emotions	Total no. of NAW 1 appeared as stop words in CW	Total no. of NAW ₂ appeared as stop words in CW	Presence of similar NAW before and after of CW	Presence of dissimilar NAW before and after of CW
Anger	825	871	26	1330
Disgust	696	763	11	1272
Fear	979	935	22	1551
Guilt	695	874	18	1280
Joy	734	674	11	1168
Sadness	733	753	22	1188
Shame	604	647	16	1042
NAW ₁ = Non Affect Word ₁ ; AW=Affect Word; NAW ₂ =Non Affect Word ₂				

Context Vector Formation

• In order to identify whether the Context Windows (CWs) play any significant role in classifying emotions or not, we have mapped the Context Windows in a Vector space by representing them as vectors.

Vector Formation Formula

Vectorization_(CW) =
$$\left[\frac{\#NAW_1}{T}, \frac{\#AW}{T}, \frac{\#NAW_2}{T}\right]$$

Context Vector Formation contd..

- T = Total count of CW in an emotion class
- #NAW₁ = Total occurrence of a non affect word in NAW₁ position
- #NAW₂ = Total occurrence of a non affect word in NAW₂ position
- #AW= Total occurrence of an affect word in AW position.

Affinity Score Calculation

An Affinity Score was calculated for each pair of Context Vectors (p_u,q_v) where $u = \{1,2,3,...,n\}$ and $v = \{1,2,3,...,n\}$ for *n* number of vectors with respect to each of the emotion classes.

Affinity Score Calculation contd..

The final Score is calculated using the following gravitational formula as described in (Poria et al., 2013):



Affinity Score Calculation contd..

• The Score of any two context vectors *p* and *q* of an emotion class is the dot product of the vectors divided by the square of distance (*dist*) between *p* and *q*. This score was inspired by Newton's law of gravitation. This score values reflect the affinity between two context vectors *p* and *q*. Higher score implies higher affinity between *p* and *q*.

Affinity Scores using Distance Metrics

• In the vector space, it is needed to calculate how close the context vectors are in the space in order to conduct better classification into their respective emotion classes. The Score values were calculated for all the emotion classes with respect to different metrics of distance (*dist*) viz. *Chebyshev, Euclidean* and *Hamming*.

Distance Metrics

- *Chebyshev distance* $(C_d) = max |x_i y_i|$ where x_i and y_i represents two vectors.
- *Euclidean distance* $(E_d) = ||x y||_2$ for vectors x and y.
- *Hamming distance* $(H_d) = (c_{01} + c_{10}) / n$ where c_{ij} is the number of occurrence in the boolean vectors x and y and x[k] = i and y[k] = j for k < n. Hamming distance denotes the proportion of disagreeing components in x and y.

POS Tagged Context Windows and POS Tagged Windows

• The sentences were POS tagged using the Stanford POS Tagger and the POS tagged Context Windows were extracted and termed as PTCW. Similarly, the POS tag sequence from each of the PTCWs were extracted and named each as POS Tagged Window (PTW).

Count of CW,PTCW,PTW

Figure1: Count of CW, PTCW and PTW



Total Count of CW, PTCW and PTW



Figure 2: Total Count of CW, PTCW and PTW

Different windows

TF and TF-IDF Measure

• The Term Frequencies (TFs) and the Inverse Document Frequencies (IDFs) of the CWs for each of the emotion classes were calculated. In order to identify different ranges of the TF and TF-IDF scores, the minimum and maximum values of the TF and the variance of TF were calculated for each of the emotion classes.

TF Range of CW,PTCW,PTW

TF Range of CW



Tf-IDF Range of CW,PTCW,PTW

TF-IDF Range of CW



Ranking Score of CW

•A ranking score was calculated for each of the context windows. Each of the words in a context window was searched in the SentiWordNet lexicon and if found, we considered either *positive* or *negative* or both scores. The summation of the absolute scores of all the words in a Context Window is returned. The returned scores were sorted so that, in turn, each of the context windows obtains a rank in its corresponding emotion class.

•All the ranks were calculated for each emotion class, successively. Examples from the list of top 12 important context windows according to their rank are "much anger when" (anger), "whom love after" (happy), "felt sad about" (sadness) etc.

Result Analysis

When Euclidean distance is considered

Classifiers	Test Data	10 fold cross validation
BayesNet	100%	97.91%
J48	77%	83.54%
NaiveBayesSimple	92.30%	27.07%
DecisionTable	98.46%	98.10%

Result Analysis contd...

When Hamming distance is considered

Classifiers	Test Data	10 fold cross validation
BayesNet	99.30%	96.92%
J48	93.05%	87.95%
NaiveBayesSimple	85.41%	39.50%
DecisionTable	99.30%	96.45%

Result Analysis contd...

When Chebyshev distance is considered

Classifiers	Test Data	10 fold cross validation
BayesNet	100%	97.57%
J48	84.82%	82.75%
NaiveBayesSimple	80%	29.85%
DecisionTable	98.62%	97.93%

Conclusion

 In this paper, vector formation was done for each of the Context Windows; TF and TF-IDF measures were calculated. The calculated affinity score, depending on the distance values was inspired from Newton's law of gravitation. To classify these CWs, BayesNet, J48, NaivebayesSimple and DecisionTable classifiers is used.

Future Work

• In future, we would like to incorporate more number of lexicons to identify and classify emotional expressions. Moreover, we are planning to include associative learning process to identify some important rules for classification.

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